LAW ENFORCEMENT
POLICY AND PROCEDURES
FOR REPORTS OF
MISSING AND ABDUCTED CHILDREN

A MODEL

- developed by -
The National Center for
Missing & Exploited Children®

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Overview
Reports of missing children can be among the most difficult, challenging, and emotionally charged cases a law enforcement agency will ever experience. The attitude and approach that an agency and its officers take in responding to reports of missing children may very well determine whether the child is recovered promptly and safely or remains missing for months or years or, even worse, is never recovered. Each stage of the case, therefore, from initial investigation through successful recovery, forms a critical component of a thorough law enforcement response.

A law enforcement agency must provide its officers with the tools that will enable them to act decisively when confronted with reports of missing children. The single, most important tool an agency can provide is a clearly worded policy directive containing understandable procedures that officers can follow as a guide through each stage of the investigation.

Policies and procedures are of limited value, however, unless an agency ensures that every member receives direct instruction about the policy's intent. Additionally, specific training and awareness about the overall issue of missing children will help each officer understand the critical role he or she plays in this important area of child protection. For example officers should be aware that they might encounter several types of missing child cases, each with their own unique response requirements. They include

A. The nonfamily abduction in which a child is taken by an unknown individual, through force or persuasion, usually in furtherance of additional victimization.

B. The family abduction in which a noncustodial family member flees with a child, usually in direct violation of a court ordered custody arrangement.

C. The runaway child, most often a teenager, who leaves home voluntarily for a variety of reasons.

D. The lost or otherwise missing child, who becomes separated from parents or caretakers under circumstances not indicating the likelihood of an abduction or voluntary absence.

E. The thrownaway whose caretaker makes no effort to recover the child who has run away or who has been abandoned or deserted. While not necessarily reported to authorities as missing, children in this category frequently require the services of law enforcement.

It should be noted that not all missing child incidents occurring each year in this country result in a direct law enforcement response. Some incidents are resolved by parents, relatives, friends, or neighbors while others are over (i.e., the child escapes or returns home) before law enforcement is notified.

What this discussion should point out to the law enforcement administrator is that law enforcement
is usually called upon to handle the most demanding missing child reports. That is those cases requiring decisive action and a carefully planned response.

When developing policy and procedures regarding missing children cases, it is essential that each response, regardless of what the initial indicators may be, should be governed by an assumption that the child is in jeopardy until significant facts to the contrary are confirmed. When officers respond with the missing child's safety as their foremost concern, they will be more likely to collect evidence or information that might otherwise be lost during the critical, early stages of an investigation.

Using the Model Policy
The model policy on missing children that follows has been designed to serve as a general reference that can be modified to fit the specific needs of any agency, regardless of size. It attempts to present the missing child response process in a logical progression from case intake through first response and case investigation on to recovery and case closure.

From the basic outline presented in this model, administrators are encouraged to add those topics that are unique to their agency or region of the country and incorporate actions mandated by federal, state, or local statutes. It should also be noted that the text found in italics is offered as explanation, and its inclusion in an agency's final policy or procedures is optional.

Finally, much of the content of this model policy is based on material found in the NCMEC publication titled *Missing and Abducted Children: A Law enforcement Guide to Case Investigation and Program Management.*

That publication contains chapters covering each type of missing child case and provides individual checklists that offer step-by-step recommendations for successful case investigation. A free copy of this publication can be obtained by calling 1-800-THE-LOST (1-800-843-5678).

Pre-Incident Planning and Resource Development
Along with the creation of a written policy and procedure - pre-incident planning and resource development are equally important to the formation of an effective law enforcement response to reports of missing children. When these three factors are given equal emphasis, a truly comprehensive response plan will result.

In an effort to more efficiently investigate, manage, and resolve cases of missing children and minimize the emotional stresses associated with these incidents, many communities, led by their law enforcement agencies, are holding pre-planning sessions to assess roles, identify resources, and agree on responsibilities. When implemented, this interagency protocol not only spells out specific responsibilities, but also serves as the basis for ongoing communication and cooperation.

When law enforcement responds to the report of a missing child without a plan, time is lost and opportunities are wasted. By adopting planned strategies, officers will be able to exercise more control over events, react more effectively to unexpected occurrences, and enhance the likelihood of swift and successful case resolution.

Comments or questions regarding this Model Policy and Procedure are welcomed. Please contact NCMEC's Associate Director of Training at 1.877.446.2632, ext. 6080.
Model Missing Children's Policy

I. Policy Purpose

*Describe the objective(s) of this policy.*

The purpose of this policy is to establish guidelines and responsibilities regarding this agency's response to reports of missing children.

II. Policy Statement

*Describe the agency's intent or philosophy regarding this policy.*

A. It shall be the policy of this agency to thoroughly investigate all reports of missing children. Additionally this agency holds that every child reported as missing will be considered **at risk** until significant information to the contrary is confirmed.

B. Jurisdictional conflicts are to be avoided when a child is reported missing. If a missing child either resides in, or was last seen in this jurisdiction, this agency will immediately initiate the required reporting process. If a child resides in this jurisdiction and was last seen in another jurisdiction, but the law enforcement agency covering that jurisdiction chooses not to take a missing child report, this agency will assume reporting and investigative responsibility.

C. Questions concerning parental custody occasionally arise in relation to missing child reports. It shall be the policy of this agency to accept the report of a missing child even if custody has not been formally established. Reporting parties shall be encouraged to obtain legal custody as soon as possible; however, since the safety of the missing child(ren) is paramount, members of this agency will open a case when it can be shown that the child has been removed, without explanation, from his or her usual place of residence.
III. Definitions

Describe what circumstances control report acceptance.

A. The term **missing child** refers to a person who is

1. Younger than 18 years of age and
2. Whose whereabouts are unknown to his or her parent, guardian, or responsible party

B. A missing child will be considered "at-risk" when one or more of the **unusual circumstances** noted in paragraph C are present

C. The term **unusual circumstances** refers to a missing child who is:

1. 13 years of age or younger. *This age was established by the federal Missing Children Assistance Act because children of this age group have not established independence from parental control and do not have the survival skills necessary to protect themselves from exploitation on the streets* - or -

2. Believed to be one or more of the items noted below.

   a) Out of the zone of safety for his or her age, developmental stage, and/or physical condition. *The zone of safety will vary depending on the age of the child and his or her developmental stage. In the case of an infant, for example, the zone of safety will include the immediate presence of an adult custodian or the crib, stroller, or carriage in which the infant was placed. For a school-aged child the zone of safety might be the immediate neighborhood or the route taken between home and school.*

   b) Mentally diminished. *If the child is developmentally disabled or emotionally disturbed, he or she may have difficulty communicating with others about needs, identity, or address. The disability places the child in danger of exploitation or other harm.*

   c) Drug dependent, including both prescription and illicit substances. *Any drug dependency puts the missing child at risk. The diabetic or epileptic child requires regular medication or his or her condition may become critical. The illicit drug abuser, on the other hand, may resort to crime or become the victim of exploitation.*

   d) A potential victim of foul play or sexual exploitation. *Risk to the child can be assumed if investigation indicates a possible abduction, violence at the scene of an abduction, or signs of sexual abuse.*
e) In a life-threatening situation. *The environment in which the child is missing may be particularly hazardous. Examples of a dangerous environment could be a busy highway for a toddler or an all-night truck stop for a teenager.*

f) Absent from home for more than 24 hours before being reported to law enforcement as missing. *While some parents may incorrectly assume that 24 hours must pass before law enforcement will accept a missing-person case, a delay in reporting might also indicate the existence of neglect or abuse within the family.*

g) Believed to be with others who could endanger his or her welfare. *A missing child in such circumstances is in danger not only of sexual exploitation, but also of involvement in criminal activity such as burglary, shoplifting, and robbery.*

h) Is absent under circumstances inconsistent with established patterns of behavior. *Most children have an established routine that is reasonably predictable. Significant, unexplained deviations from that routine increase the probability of risk to the child - or -*

3. Whose disappearance involves circumstances that would cause a reasonable person to conclude that the child should be considered at risk.

D. Actions upon determination of unusual circumstances

1. If it is determined that unusual circumstances are involved in the report of a missing child, the child will be considered at risk, and an expanded investigation, including the use of all appropriate resources, will immediately commence. *While all missing child incidents should be investigated thoroughly, those involving unusual circumstances indicate a heightened likelihood of risk to the child and, therefore, require an intensive response.*

2. If appropriate, existing interagency response protocols - including the AMBER Alert system, if available - should be activated. *Pre-planned strategies for responding to missing child reports are essential for successful case resolution. By identifying all the services and resources a region has available to search for missing children, multiagency agreements can be reached beforehand and promptly activated when the need arises See Paragraph 7 of Section IV (A) regarding role of the call-taker and Paragraph 3 of Section IV(C) regarding the role of the supervisor for additional AMBER Alert commentary.*

IV. Procedures
Describe the responsibilities of agency members who may be involved in a missing child case.

A. **Communications personnel** receiving the report of a missing child shall

1. Determine if circumstances of the report meet the definition of a missing child as set forth in Section III. By questioning the caller about the circumstances of the report, the call-taker can make a preliminary assessment about the level of risk to the missing child. This assessment shall also prepare the call-taker to promptly activate additional response protocols if needed.

2. Promptly dispatch an officer to the scene of the report. The officer who routinely patrols the vicinity of the report is best suited to handle the first response since he or she should be familiar with the area and is likely to have knowledge of unusual activities, suspicious persons, known offenders, and other neighborhood dynamics. The handling of certain missing child reports, such as suspected runaways, over the telephone is discouraged since accurate assessments of risk to the child cannot be made. Note: The National Child Search Assistance Act of 1990 mandates law enforcement's immediate response to reports of missing children and the prompt entry of descriptive information into the Federal Bureau of Investigation's (FBI) National Crime Information Center (NCIC) Missing Person File.

3. Notify a supervisor. Because of the complexity of some missing child cases, especially those that may require the immediate mobilization of investigative resources, call-takers should verify that a supervisor has been notified whenever officers respond to such an assignment.

4. Transmit the appropriate radio alerts and other notifications. A critical responsibility of the call-taker is to obtain sufficient information from the reporting party to broadcast a radio message that alerts other officers, and other agencies if necessary, about the circumstances of the child's disappearance. Information should include the child's height, weight, hair and eye color, and clothing, as well as the location where the child was last seen. Most importantly the radio alert should contain any information known about a possible abductor with special emphasis on the description of the suspect and vehicle used as well as direction of travel. Consideration should also be given to the use of "road-block plans," including those involving surrounding agencies, to apprehend a fleeing abductor.

5. Search agency records for related information. It is essential for responding officers to know if the child or family has been the subject of previous reports that might have a bearing on this incident. If possible, records should also be reviewed to learn if any incidents have been reported in the area that might have investigative value in this case. Complaints such as attempted abductions, prowlers, public lewdness, and suspicious persons will be of particular interest. Access should also be made to the Sex Offender Registration list to determine if individuals designated as sexual predators...
6. Safeguard all pertinent records. The call-taker should also ensure that records of all communication related to this incident, such as telephone conversations with the reporting party, including written notes regarding the discussion, radio broadcasts, and all subsequent notifications, are safeguarded for future investigative reference.

7. Initiate media contact - including activation of the AMBER Alert system and/or other immediate, community-notification methods when appropriate. In agencies without a public-information officer, the call-taker, under direction of a law enforcement supervisor, may be best situated to provide information to the media that is designed to elicit public assistance in the search for a missing child. In preparation for such situations, call-takers should have available the telephone numbers of media contacts. Additionally the call-taker should also be prepared to immediately activate the appropriate immediate, community notification method if so directed by appropriate law enforcement personnel.

B. The initial officer or first responder assigned to the report of a missing child shall

1. Respond promptly to the scene of the report. Even if the assigned officer has been provided with initial information such as the missing child’s description and other facts about the incident, it would be inappropriate to delay response to conduct a random search by doing things such as circling through parks, checking playgrounds, or stopping suspicious individuals. Unless in immediate response to the missing child’s safety, these activities can be handled by other patrol units.

2. Interview the parent(s) or person who made the initial report. The purpose of this interview is to gain an insight into the circumstances surrounding the disappearance and other information needed to conduct an initial assessment of the case. Note: Using a specifically designed missing-person report form to gather information will enable the first responder to more promptly reach an accurate risk assessment. One such form can be found in NCIC’s Missing Person File Information Kit, available through your agency Terminal Control Operator.

3. Obtain a description of the missing child including photograph(s) and videotapes. The collection of information about the missing child, including race, height, weight, hair and eye color, clothing, and other noteworthy features, should be done promptly and relayed to other officers who may be assisting in the investigation. Several recent photographs and/or videotape, if available, should be secured. Again, the use of a missing-person report form will expedite the collection of descriptive information.

4. Verify that the child is in fact missing. First responders should never assume that searches conducted by distraught parents or others have been performed
in a thorough manner. Another check of the house and grounds should be made that includes places where children could be trapped, asleep, or hiding. Special attention should be paid to enclosures like refrigerators, freezers, and the interior of parked vehicles where limited breathing air may place the child at even greater risk. In the case of older children, first responders should ask if parents have checked with the child's friends or perhaps overlooked or forgotten something the child may have said that would explain the absence. Note: A search of the home should be conducted even if the missing child was last seen elsewhere.

5. Confirm the child's custody status. First responders should ascertain whether a dispute over the child's custody might have played a role in the disappearance. Questions regarding whether the reporting party has full legal custody, if the noncustodial parent has been contesting custody, or if the missing child expressed a wish to live with the other parent, may help an officer gain important insight into the case.

6. Identify the circumstances of the disappearance. First responders need to ascertain whether the circumstances surrounding the child's disappearance are such that a heightened level of response is warranted. If "unusual circumstances" exist, as defined in Paragraph B of Section III, then the decision to employ additional response methods is clear. In other situations where the circumstances are not clear, officers should keep the missing child's safety in mind and act accordingly.

7. Determine when, where, and by whom the missing child was last seen. This information is needed to determine factors such as abduction time frame, windows of opportunity, and verification of previously received information. Comparison of information gathered from the reporting party, witness, and other sources may prove vital to case direction.

8. Interview the individual(s) who last had contact with the missing child. Effective questioning of those individuals who last saw or spoke with a missing child is crucial in the case-assessment process. While seeking information about the child's appearance, demeanor, and actions, officers also should be alert to contradictions or evasiveness by the witness, especially if these statements cannot be readily substantiated.

9. Identify the child's zone of safety for his or her age, developmental stage, and physical and mental state. Responding officers should attempt to determine how far a missing child could travel from the location where last seen before he or she would most likely be at risk of injury or exploitation. This perimeter should, under many circumstances, define the first search zone.

10. Make an initial determination of the type of incident. By employing all available assessment tools (i.e., completion of standardized forms; interviews
with parents, other family members, and friends; statements of witnesses; and search of scene) an officer should be able to reach a preliminary determination regarding the type of case and the need for additional resources. Note: Officers must be cautious in "labeling" or classifying a missing child case, since the classification process shall affect the way in which initial information or evidence is gathered. Even if first indications suggest a "less urgent" incident, officers should consider all possibilities until the case category is clearly determined.

11. Obtain a description of the suspected abductor(s) and other pertinent information. Officers need to immediately record witness information, not only for general investigative use but also before witnesses forget or speak to others who may confuse or make suggestions about what was actually observed. If the abduction scene involves a business or other public place, officers may be able to supplement witness information with video from security cameras that might provide crucial information about the suspect, vehicles, and circumstances. In the case of a suspected family abduction, the reporting party may have photographs of the abductor or other valuable information.

12. Determine the correct NCIC Missing Person File category and ensure that a notification is promptly transmitted. There are 5 categories within the Missing Person File that apply to children. They are disability, endangered, involuntary, juvenile, and catastrophe. Simply because the child is younger than 18 does not require that the juvenile category be used. The circumstances of the disappearance should govern category selection. Note: NCIC suggests that family and nonfamily abductions be entered in the involuntary category. Runaways are most commonly entered in the juvenile category unless unusual circumstances exist.

13. Provide detailed descriptive information to communications unit for broadcast updates. As information becomes available regarding the missing child's physical appearance, circumstances of the case, or description of the potential abductor, the initial officer should ensure that other officers and agencies are provided with up-to-date facts.

14. Identify and interviewing everyone at the scene. The name, address, home and work telephone numbers of everyone present at the scene, along with his or her relationship to the missing child, should be recorded. If possible, include them in photographs and/or videotapes of the incident scene. By interviewing each person privately, officers may be able to uncover information that will be instrumental in resolution of the case.

15. Conduct a thorough search of the scene. With the assistance of additional personnel, a systematic, thorough search of the incident scene should be conducted. If appropriate, officers should obtain written permission to search houses, apartments, outbuildings, vehicles, and other property that might hold information about the child's disappearance. Officers are again reminded to conduct a thorough, immediate search of the child's home and property — even if the disappearance supposedly took place elsewhere. When possible officers should also search a missing child's school locker as
well as any computer or electronic messaging systems to which a child has access.

16. Secure and safeguard the area as a potential crime scene. *First responders must take control of the immediate area where the incident occurred and establish an appropriate perimeter to avoid destruction of vital evidence. In addition to external crime scenes, the missing child's home, and particularly his or her bedroom, should be secured and protected until evidence and identification material such as hair, fingerprints, and bite marks are collected.*

17. Record if the child has access to an online computer, cellular telephone, and/or pager. *Before making an initial decision that the child has run away, an officer should determine if the child may have left to meet someone he or she encountered while online. Since predators are known to use the Internet to identify vulnerable children, what appears at first to be a runaway case, may, in fact, be a child abducted or kidnapped by someone the child first met online. Additionally, since many children have their own pagers and cellular telephones and may have them while missing, an officer should note these devices during the information-gathering process.*

18. Prepare necessary reports and completing appropriate forms. *Information gathered by the first responding officer(s) may be instrumental in the eventual case resolution. To record this important information, officers should prepare a chronological account of their involvement and actions in the case from time of assignment to the point of dismissal. Reports should include everything, not just those events that seem to have a direct bearing on the case.*

C. The **supervisor** assigned to the report of a missing child shall

1. Obtain a briefing from the first responder(s) and other agency personnel at the scene. *This briefing allows the supervisor to determine the scope and complexity of the case and develop an appropriate response. The briefing should be conducted away from family, friends, or any other individuals who may be present. Doing so will allow officers to speak freely about the events that have transpired and pass along initial impressions and opinions that might be misconstrued by others.*

2. Determine if additional personnel and resources are needed to assist in the investigation. *Depending upon the situation, a supervisor may determine that additional personnel, including specialized units, should be called to the scene or otherwise assist in the investigation. Certain cases may also require that the supervisor activate existing inter agency response protocols.*

3. Consider activation of the **AMBER Alert** system and/or other immediate community notification methods. *If circumstances indicate the chances for the child's safe recovery would be increased by immediate public awareness, a supervisor should promptly activate such efforts.*
4. Establish a command post. A command post is an aidfield headquarters for scene management. It is used as a center for organizing personnel and directing investigative efforts as well as a focal point for inquiries, intelligence gathering, and media contacts. As a general rule the command post should be close enough to the center of activity to facilitate control and coordination, but sufficiently apart to allow a free exchange of ideas among responders. Using the victim’s home as a command post is not recommended.

5. Organize and coordinate search efforts. Systematic searches are common features of missing child investigations. A supervisor should appoint a search operation coordinator who can oversee the search effort while the supervisor remains available to manage the entire investigation.

6. Ensure that all required notifications have been made. Because dissemination of information is an integral part of the search for a missing child, the supervisor should ensure that all officers, other departments and agencies, and all investigative networks are supplied with accurate details.

7. Establish a liaison with the victim family. Families of a missing child will experience extreme stress. Supervisors should establish a liaison with the victim family who can explain what investigative actions are being employed and what they can do to assist in the search.

8. Confirm that all agency policies and procedures are observed. In addition to providing the innovative direction required during a missing child investigation, a supervisor must also ensure that the rules and regulations of a professional law enforcement organization are adhered to. Established policies and procedures, especially those related to missing children, should be regularly reviewed to ensure compliance.

9. Manage media relations. Many missing child investigations, especially those involving large-scale search efforts, are likely to draw media attention. Supervisors should manage media presence in a way that complements, rather than conflicts with the investigation.

D. The investigator assigned to the report of a missing child shall

1. Obtain a briefing from agency personnel at the scene. This briefing should be conducted prior to interviews with family members of the missing child or witnesses who may have been identified during the initial stage of the case. Its objective is to assist the investigator in formulating an effective interview strategy.

2. Verify the accuracy of all descriptive information. The verification process should include all details developed during the preliminary investigation. During the interview process the investigator should be alert to facts or statements that conflict with those gathered by the first responder.

3. Conduct a neighborhood investigation. A thorough canvass of the
neighborhood should be conducted without delay. The objective is to identify and interview all persons within the abduction zone who may be able to provide information related to the incident. Investigators should use a standardized set of questions to ensure completeness and uniformity of information and facilitate establishment of a database to track leads. A record should also be made of all vehicles parked within the neighborhood and any other conditions that may have future investigative value. Access should also be made to the Sex Offender Registration list to determine if individuals designated as sexual predators reside, work, or are otherwise associated with the area.

4. Obtain a brief history of recent family dynamics. Information about family dynamics, obtained from family members, neighbors, teachers, classmates, employers, coworkers, and witnesses, can offer valuable insights into what may have happened to the missing child and where he or she may be found. Records of family contact maintained by law enforcement agencies, social-service departments, schools, and other organizations should also be obtained and evaluated.

5. Explore the basis for conflicting information. When preliminary investigative steps have been taken, investigators should "compare notes" with the first responder, fellow investigators, and other agency personnel to identify and work through conflicting information. This collaborative evaluation will provide the investigative staff with a solid foundation upon which to structure future case directions.

6. Implement effective case management. An information-management system is an essential part of the overall investigative process. Depending on the resources available, information may either be computerized or incorporated in a simple card system. Both methods are used to record, index, cross-reference, and retrieve the facts amassed during an investigation. The method doesn't matter as long as the system works for the investigator in charge of solving the case. Note: NCMEC can provide computer software designed for effective case management.

7. Evaluate the need for additional resources and specialized services. The complexity of many missing child incidents may necessitate the use of resources and services both from within the agency and from other organizations as well. Investigators should be aware of the input that can be obtained from resources such as the FBI; NCIC; state missing children's clearinghouses; and National Center for Missing & Exploited Children—in particular Team Adam, which is a rapid-response team of experienced law enforcement investigators.

8. Update descriptive information. If it appears that the case will not be promptly resolved, investigators should ensure that the descriptive record, especially that entered into the NCIC Missing Person File, is updated to include dental characteristics, scars, marks, tattoos, and fingerprints along with additional articles of clothing, jewelry, or unique possessions.

9. Monitor media relations. While information gained through effective media
relations is often of significant value in a missing child case, investigators should review all notices prior to release to ensure that investigative objectives are not unintentionally compromised.

E. An officer assigned to the report of an unidentified person, whether living or deceased, who appears to be a child, shall

1. Obtain a complete description. Officers who are assigned to this task should utilize standardized information-gathering forms such as the NCIC Unidentified Person File Worksheet.

2. Enter the unidentified child's description into the NCIC Unidentified Person File. This file is compared daily with the contents of the NCIC Missing Person File. Entries with common characteristics are flagged and both agencies are informed.

3. Utilize all available resources to aid in identification of the child. The National Center for Missing & Exploited Children; state missing children's clearinghouses; and other organizations, such as state medical examiners, may be of assistance in the identification.

4. Cancel all notifications after identification is confirmed.

F. An officer assigned to the recovery or return of a missing child shall

1. Verify that the located child is, in fact, the reported missing child. An officer should personally verify all returns. The benefits of this practice include assessing the child's safety, gaining intelligence about possible predators, and helping to prevent future episodes.

2. Secure intervention services, if indicated. During the verification process, officers should be alert for indications that additional services may be needed before the child can be safely reunited with his or her family. These services may include mental and/or physical health examinations and arrangements for family counseling.

3. Arrange, in the case of a runaway or missing child from within department jurisdiction who has been located and who is not wanted on a warrant or other law violation, the return of the child to his or her legal guardian or an appropriate children's shelter.

4. Place, in the case of a runaway from another jurisdiction or from out-of-state who has been located and for whom a warrant exists or for whom an NCIC missing-person "hit" is verified, the child in custody and transporting him or
her to the appropriate facility for admission.

5. Complete the appropriate supplemental reports and cancel all outstanding notifications. Along with cancellation of the NCIC Missing Person File entry and other notifications regarding the case, a supplemental report should be completed that describes the child's activities while missing and circumstances of the recovery/return.

Note:

If appropriate, this section might also include a proviso concerning an agency's limited authority regarding 16 and 17-year-old missing children who, when located, may not be detained or required to return home unless certain conditions exist.

Comments or questions regarding this Model Policy and Procedure are welcomed. Please contact NCMEC's Associate Director of Training at 1.877.446.2632, extension 6080

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