



**CONCLUDED  
PROBLEM REPORT  
PS-1**

**Problem ID : 56**

**Reporting Division :** SOUTH

**District:**

**Neighbourhood :** EAST STRATHCONA/RITCHIE **Address :** 9854 - 69 AVENUE

Reg	Rank	Last Name	First Name
1558	CST	WOUDSTRA	DAVID

**Key Description :** PROBLEM WITH STUDENTS

**Problem Description:**

This problem was identified by repeat requests for police response.

Complainant HURTEAU, (J) Robert of the above address was having problems with students from the J.J. Picard school. The students would go to the Dairy Queen/Reddi Mart on the southeast corner of 99 Street/70 Avenue, just south of the school at the end of the school day. Rather than catch the first bus home they would buy their junk food and hdng out in the alley to the south/rear of the Dairy Queen which happens to be directly behind the complainants home.

Complainant witnessed what he thought was a fight between a girl and an older boy and broke it up. Since that time, (he students, including the girl, have returned to the lane and yelled at the complainant, or at his home. He stated they were also throwing rocks and/or debris at his garage and holiday trailer.

**Problem solving strategies and results :**

This writer became acquainted with the complainant and his problem on Wednesday, 95 May 10 as I began a set of five 1800 - 0400 shifts. I was unable to speak with HURTEAU on that date as the call was already three hours old and he had apparently left for the evening. The call on the MDT stated that the complainant had already been given a file number by Cst T PENNIE. I left a card for the complainant to call either Cst PENNIE or myself on the following day.

On 95 May 11, as I began my second shift at 1800,1 noted a repeat call on the board. I requested dispatch as I had taken the same call the previous day and had some knowledge of the problem from speaking with the neighbours. Upon arrival this date, the complainant was still home. He explained the problem to me, summing it up with the usual plea of "I just want them to stop it, to leave me alone to enjoy my property."

I explained to Mr. HURTEAU that it did no good to call when the kids were actually there as they would of course be gone by the time police arrived. It would be better if he could call before school was out, the police could then try to arrive before the kids did or at least before they were gone and identify the kids. We could then speak with school staff. HURTEAU stated he had already spoken with the principal of the school and she had promised to come out as soon as he called and notified her the kids were there. HURTEAU noted that her response time was even worse than ours.

HURTEAU said that he really was not interested in wasting our time and just wanted some ideas on how to successfully resolve the problem. We were out back on his driveway at the time and (asked him if he had a good camera or even a video camera. I suggested that he could wait in his holiday trailer (which was parked on his driveway) with the camera, adding that if he could capture the kids on film or tape, we could present the pictures to school staff and they could deal with the kids in their own way.

I left HURTEAU with both my work and home telephone numbers, giving him my start times for the next few days. I told him that I could attempt to change my shift on Friday, 95 May 12 and start at 1400 or 1500 hours.

Upon arrival at the complainant's residence on 95 May 12 I found that Mr. HURTEAU had taken my suggestions to heart and climbed up to the roof of his garage where he mounted a 8mm video camera. The kids had been by prior to 1200 hours, being released early due to an early completion of their track and field day, but had performed enthusiastically until one of them noted the camera and they all ran away.

Mr. HURTEAU was attempting to copy the 8mm tape to a VHS format so that I could take it to the school. He was unable to make the proper hookups, so I went to the school in an attempt to locate a staff member who could perhaps accompany me back to the complainants house. Unfortunately, they had all left early too.

.HURTEAU said he would have a copy made by Monday and he would call me when it was done. Monday was a day off, but I made arrangements to come in for a few hours and conclude Mr. HURTEAU's complaint. At 1400 hours, 95 May 15, we met with the principal and vice-principal of the J.J. Picard School. The ringleader and the other kids were identified. The leader, a grade seven student named Landon was brought into the office and asked to explain his actions to Mr. HURTEAU. After the interview was completed, Landon was turned over to the school for discipline. Mr. HURTEAU was extremely satisfied with the outcome and has not had any problems with the students since Monday.

Further follow up will be done to ensure the problem has been totally eradicated.