



**CONCLUDED
PROBLEM REPORT
PS-1**

Problem ID: 51

Reporting Division :SOUTH

District:

Neighbourhood:

Address: 105 STAND WHYTE AVE

Reg	Rank	Last Name	First Name
1766	CST	CAMP	STEPHEN

Key Description : RESTAURANT/BAR DISPUTES

Problem Description:

Mammas Bistro, located in the hub of the Old Strathcona, at 105 Street and Whyte Avenue was becoming quite irate with its neighbouring business Mickey Finns Taphouse. The businesses are adjacent, separated by a wall, and their target clientele is quite different. Mammas Bistro is a quiet restaurant attracting a mature customer, while Mickey Finns is quite the opposite; a class A liquor primary bar attracting a younger, more boisterous crowd.

The owner of the bistro complained that Mickey Finns customers were going out the back door, which opens to an alley, smoking marijuana, drinking, fighting and damaging property. Also in front of the business, customers would reach out the window and pull the chairs, belonging to Mammas Bistro, off the sidewalk patio and bring them inside the bar.

Problem solving strategies and results:

The owner of the bistro had called Cst. Camp numerous times in the summer of 94 regarding these complaints, and he was ready to take matters in his own hands. Everytime we responded, the culprits were gone, or he would confront them, putting himself in a precarious situation.

The summer of 1993 was also a factor since a Phillipino restaurant was operating as an after hour club, where Mickey Finns is now. The problems were colossal for the area, including Mammas Bistro; this added to the negative disposition of the owner of the bistro towards Mickey Finns.

Cst. Camp explained to the owner of Mickey Finns the above grievances of the bistro. Cooperation prevailed and the following steps were taken to eliminate these problems:

1. "Fire exit only" signs were posted for the back door.
2. The back door was locked after 9:00 pm, so if someone stepped out, they could not get back in. (It had a trip bar)
3. A doorman was hired for Thurs - Sat. who would perform routine checks in the back.
4. The front window screens were screwed down so customers could not reach out into the bistro's patio area.

Both businesses now operate without contention; we have not had to respond to one call in regards to problems between them since. Mammas Bistro owner is appeased and things are back to normal.