



Home Office

Crime Reduction & Community Safety Group

Tilley Awards 2008 Application form

Please ensure that you have read the guidance before completing this form. **By making an application to the awards, entrants are agreeing to abide by the conditions laid out in the guidance.** Please complete the following form in full, within the stated word limit and ensuring the file size is no more than 1MB. Failure to do so will result in your entry being rejected from the competition.

Completed application forms should be e-mailed to tilleyawards08@homeoffice.gsi.gov.uk.

All entries must be received by noon on **Friday 25th April 2008**. No entries will be accepted after this time/date. Any queries on the application process should be directed to Alex Blackwell on 0207 035 4811.

Section A: Application basics

1. Title of the project:
Tonna – Antisocial Behaviour
2. Key issue that the project is addressing e.g. Alcohol related violence:
Antisocial behaviour

Author contact details

3. Name of application author:
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4. Organisation submitting the application:
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Secondary project contact details

8. Name of secondary contact involved in the project:
Inspector 3311 Mark Lenihan
9. Secondary contact email address:
Mark.Lenihan@south-wales.pnn.police.uk
10. Secondary contact telephone number:
01639 635321 ext 54303

Endorsing representative contact details

11. Name of endorsing senior representative from lead organisation:

Superintendent 2065 Phil Davies

12. Endorsing representative's email address:

Phil.j.davies@south-wales.pnn.police.uk

13. For all entries from England & Wales please state which Government Office or Welsh Assembly Government your organisation is covered by e.g. GO East Midlands:

Welsh Assembly Government

14. Please mark this box with an X to indicate that all organisations involved in the project have been notified of this entry (this is to prevent duplicate entries of the same project):



Section B: Summary of application - *In no more than 400 words use this space to provide a summary of your project under the stated headings (see guidance for more information).*

Scanning:

Tonna is residential village on the outskirts of Neath. It has less than 1% of divisional crime and is classed as a green ward. The Village however suffered from significant levels of antisocial behaviour, with groups of up to 40 youths roaming the streets, participating in loud and abusive behaviour. They targeted local residents causing criminal damage to property leaving many of the residents feeling intimidated and scared.

Anti social behaviour incidents had more than tripled compared with the same period in 2006. The true impact of the problem was further highlighted when over 50 residents attended first PACT meeting in October 2007 and over 60 at second meeting. Anti social behaviour being their main priority at both meetings.

Analysis:

Crime analyst tasked to produce an overview of the problem. Findings were clear, showing a dramatic increase of antisocial behaviour compared with same time previous year. It showed clear hotspot areas with 72% of occurrences occurring in 4 streets. Clear peak times for the occurrences were also identified.

Further analysis showed large percentage of youths not from the area. Introduction of NICHE had a negative impact on the problem with calls not being correctly resourced at the time of the incidents.

Response:

The initial response was high visibility operation over three weekends, it was clear that this would not solve the problem alone. A multi-agency meeting arranged and using the Problem Analysis Triangle provided the basis for our approach. Actions included High Visibility Patrols and the use of Anti Social behaviour referrals, calls graded 2 and all Reporting Persons visited providing better quality of service. Other agencies involved including youth outreach workers providing distraction activities, school liaison officers, council rangers and housing department were involved in joint patrols with Police Community Support Officers. Supported local stores in a ban on the youths. A positive media campaign was initiated. An event organised with OSPREYS RFC where youths met players, the emphasis being to provide education on the effect of antisocial behaviour.

Assessment:

Initiative is ongoing but results to date are very positive. Calls of antisocial behaviour down 25%. 50 Youths have received ASB referrals, 15 youths are on second stage warnings, 2 are on final warnings and 3 are at the ABC stage. 2 youths have been arrested for public order offences and 1 council warning regarding eviction has been given. Positive media coverage, Multi-agency approach to tackling problems.

State number of words:

399

Section C: Description of project - **Describe the project in no more than 4,000 words. Please refer to the full guidance for more information on what the description should cover, in particular section 11.**

Tonna – Antisocial Behaviour

Scanning: Overview of the problem

Tonna is a small village on the outskirts of Neath. It is mainly a residential area with a population of around 2,500. 58.1% of the population is employed and 83% of houses are owner occupied. 12% of the houses in the area are council owned and private landlords run 2%. This financial year there has been a total of 79 crimes in the area, which represents less than 1% of the BCU total. The government has classed Tonna as a green ward.



Tonna however suffers from significant levels of anti social behaviour, with groups of up to 40 youths roaming the streets. These youths were participating in loud and abusive behaviour targeted towards local residents, drinking and causing criminal damage mainly to motor vehicles and the local parks.

Anti social behaviour has had a noticeable increase since the summer 2007.



The problem was initially identified by the local community councillor reporting an increase in the number of youths frequenting the village during the evenings and local residents complaining of their behaviour. They also reported large groups of youths being conveyed into the village from outlying areas and being collected by parents late at night.

The Police Community Support Officer confirmed this information by conducting patrols and speaking to local residents and youths.

Incident analysis utilising Captor, NSPIS and Niche identified that anti social behaviour incidents had more than tripled compared with the same period in 2006. i.e. 15 incidents October 2006 compared with 45 incidents October 2007.

The true impact of the problem was further highlighted when over 50 local residents turned out for the first Tonna PACT meeting in October 2007 and over 60 for the second meeting in December.

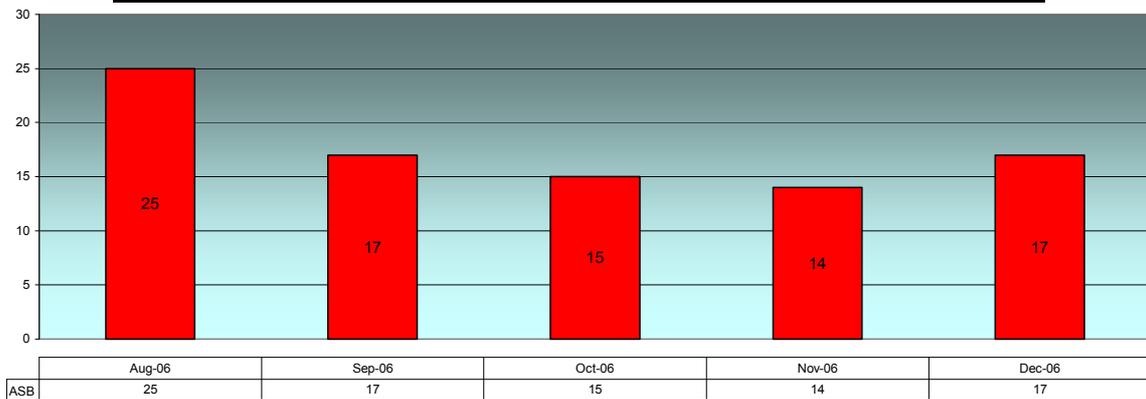
Members of the local community in attendance at these meetings identified antisocial behaviour as their main priority. They expressed their concerns to police response times and the significant increase in incidents which was causing them to feel intimidated and scared. Elderly residents felt isolated and too vulnerable to venture out of their homes, they also felt that their concerns were not being taken seriously.

Analysis: Identification of the problem

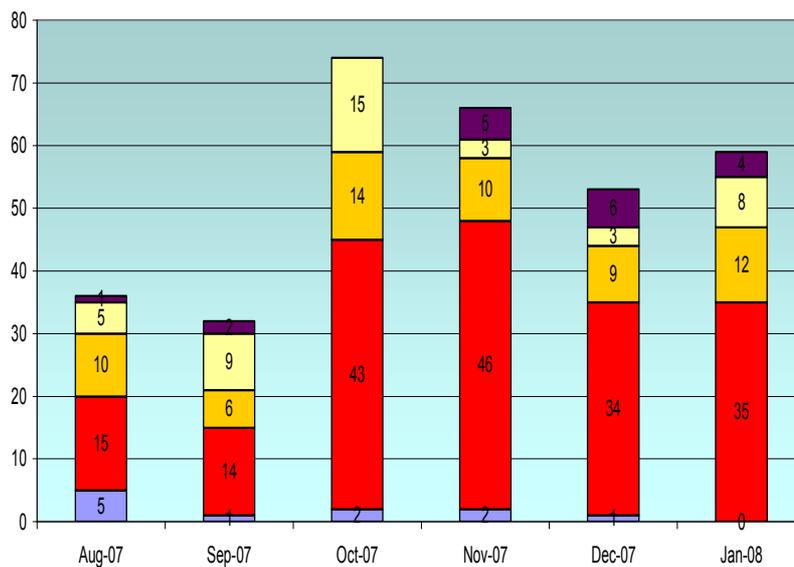
In order to better understand the problem the divisional crime analyst was tasked to produce an overview of the problem, utilising research tools such as Captor, NSPIS and Niche.

The findings were quite clear, showing a dramatic increase of anti social behaviour compared with the same time the previous year.

Antisocial Behaviour Incidents Captor – August to December 2006 - Tonna



Occurrences Tonna - 1st August 2007 to 31st January 2008

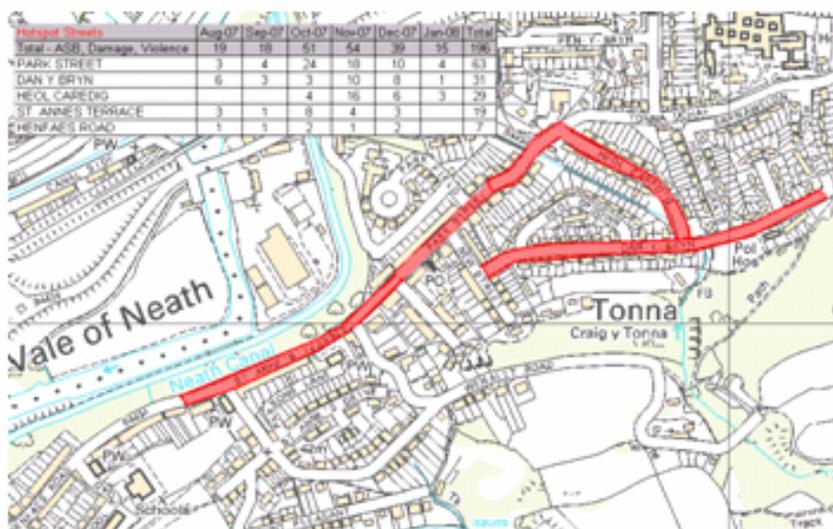


	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08
Grand Total	36	32	74	66	53	59
Transport Total	1	2		5	6	4
Public Safety/Welfare Total	5	9	15	3	3	8
Crime Total	10	6	14	10	9	12
Anti-Social Behaviour Total	15	14	43	46	34	35
Administration Total	5	1	2	2	1	0

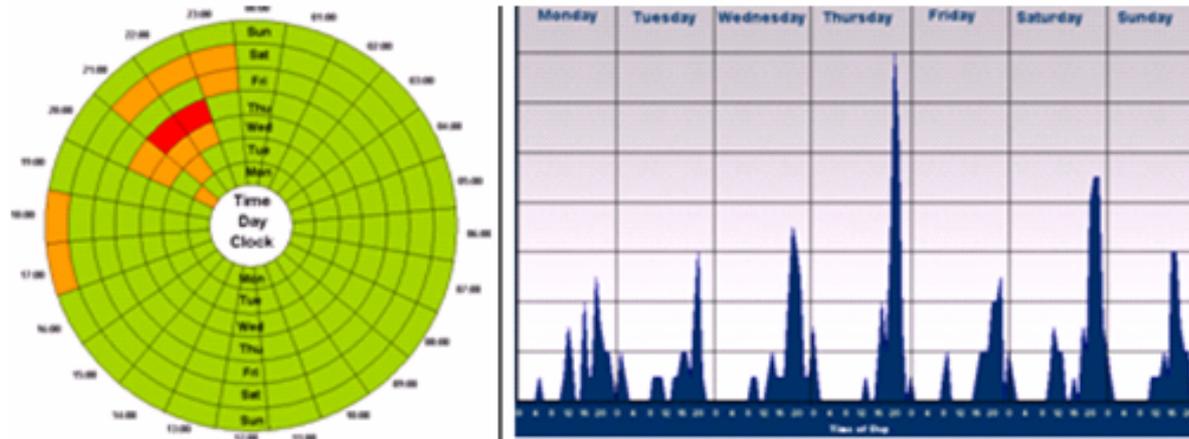
Hot Spot Streets Identified

Further detailed analysis identified clear hotspot areas this corroborated information supplied by the community.

72% of occurrences occurring in 4 streets: **St Annes Terrace**
Park Street
Heol Caredig
Dan Y Bryn



Timetable of Anti Social Behaviour Occurrences in Tonna Ward



Peak times for all occurrences :

- Thursday between 20:00 and 22:00 hrs
- Saturday between 21:00 and 23:00 hrs
- Wednesday between 20:00 to 22:00 hrs
- Sunday 17:00 to 18:00 hrs
- Tuesday 21:00 hrs

The introduction of The Niche RMS computer system had a negative impact on the problem as most anti-social behaviour calls were being given a Grade 3 response. The initial report migrating to a Niche occurrence and was tasked via the Occurrence Bureau to Tasking and Demand Management Units and re-tasked to Neighbourhood officers for deployment at a later date.

The bureaucracy of this system delayed the police response and contributed to poor levels of customer satisfaction.

Police Officers and Community Support Officers carried out high visibility patrols in the village, conducting stop search procedures at hotspot locations at peak times. Analysis from the stop search forms submitted during November and December 2007 identified that over 50% of those youths spoken to do not live in the Tonna Ward.

Response: What we did to address the problem

Our initial response to the problem was in the form of Operation Woodworm. This was mainly in the form of high visibility patrols by both Police Community Support Officers and Neighbourhood Police Officers supported by the Force Mounted Section. The intention was to reassure the public and reduce anti social behaviour in the area.

This operation was carried out over three weekends In November 2007 as an initial response to the first PACT meeting held the previous month. Despite utilising large amounts of police resources it seemed to have only a minor impact on the problem with a small reduction in calls being taken.

It was quickly identified that this resource intensive method, alone would not solve the problem.

It was decided to call a multi agency meeting involving the police and our partners and also representatives from the local community.

Attendees included:

**Neath NPT
Schools liaison officers
ASB co-ordinator
ASB officer
Council estate rangers
Council housing officer**

**County councillor
Community councillor
Youth services
Youth out reach worker
Local shop keepers
Members from local Youth Council**

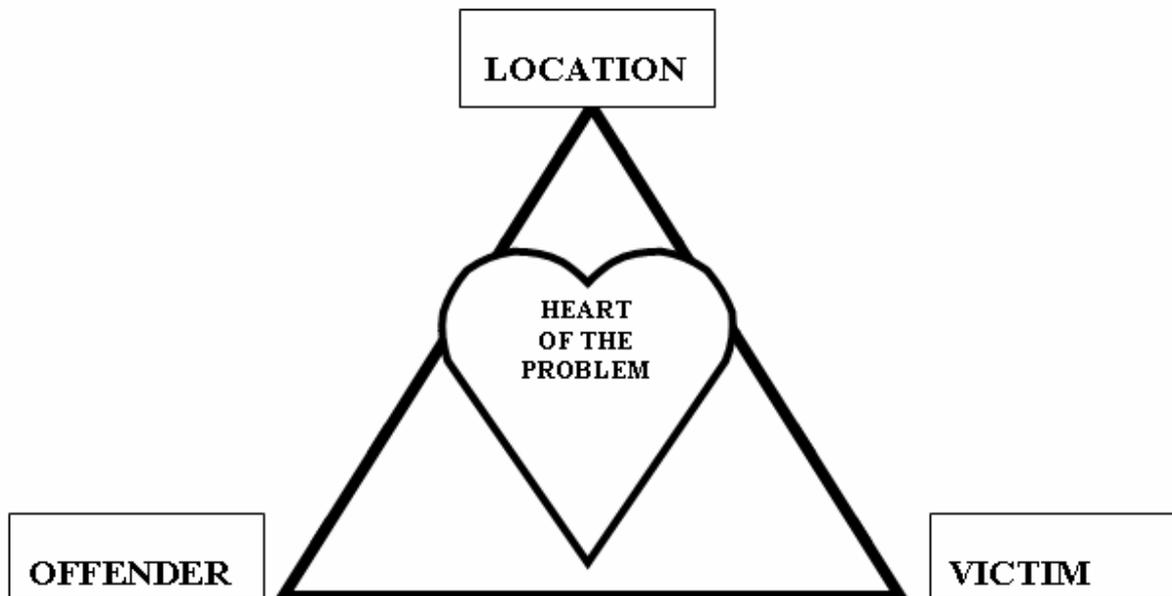
Overall Objectives

- Reassure the public
- Increase customer satisfaction
- Work with our partners
- Reduce anti social behaviour and crime
- Engage and educate the youths
- Improve local facilities
- Introduce long term measures

Working with our partners a range of responses were identified

- Increased high visibility patrols
- Joint patrols between police and council rangers
- Multi agency evidence gathering
- Zero tolerance to antisocial behaviour and related crime
- Use of warning letters, ABC and ASBOS, evictions
- Funding obtained for better lighting
- Youth services, outreach workers
- Multi use games area to be constructed and development of youth club
- Media campaign
- Formation of neighbour hood watch scheme

The Problem Analysis Triangle (PAT), provided the basis for our approach outlining the key features and possible solutions and responses.



LOCATION

Four streets in particular were the worst targeted areas: Dan y Bryn, Heol Caredig, Park Street and St Anne's Terrace, all of which looped around creating one big circuit. This can be further broken down to the Spar Shop on Heol Caredig, the park at Dan y Bryn and the Chinese take away on Park Street. St Anne's Terrace is a continuation of Park Street and is the main route in and out of the village. Lighting is poor particularly at the park.

- High visibility patrols
- Improved lighting
- Ban from shops
- Better youth facilities
- Neighbour hood watch

OFFENDER

The offenders are groups of up to 40 youths roaming the street, aged from 13 to 17 years. They are mainly from the Neath area but a high percentage are not from the Tonna village they are however mainly from the same school catchments area. There is only a low percentage of youths with previous police attention and very small number persistent offender.

- ASB referrals /PND /arrest (positive action)
- 1st contact letters /escort home /speak with parents
- Sec 27 powers
- Alcohol confiscation
- Youth / Street PACT
- Outreach workers
- Educate – media, schools liaison, parental responsibility
- Diversionary activities

VICTIMS

The victims covered a wide range of the community from the local shopkeepers, where the youths would hang about taunting them and their customers, to the local residents who were feeling intimidated whenever they passed the gangs. Some elderly residents were feeling trapped as they were too afraid to leave their homes and felt as if they were being targeted with their property being damaged or rubbish thrown onto their property.

- High visibility patrols
- Re-grading of ASB incidents.
- All victims to be visited.
- Regular contact with repeat victims.
- Victim support.
- Support ban of youths at shops
- ASB diaries.
- Positive media coverage

Project objectives

- Reassure the public and increase customer satisfaction
- Work and develop our relationship with our partners
- Reduce anti social behaviour and crime
- Engage and educate the youths
- Improve local facilities
- Introduce long term measures

From this meeting various actions were decided on, some of these have been completed others are ongoing and some are planned for the near future.

Completed Tasks

High visibility patrols were continued utilising Neighbourhood Policing Teams, Extended Policing Family and Force Specialist Departments all adopting a zero tolerance approach to anti social behaviour.

Police Community Support Officers shifts pattern were changed to allow them to target the hot spot times. Police Community Support Officers carried out joint patrols with council estate rangers. This improved partnership working, sharing of intelligence and increased the visible presence in the area.

The policy for the grading of anti social behaviour calls was changed, so that they are now graded if appropriate as a G2. This would allow an officer to be deployed within an hour, those incidents that would still be given a Grade 3 response would be resourced via Airwaves radio to an available neighbourhood officer.

The policy was also changed so that all reporting persons are spoken to unless they specify they do not wish to be contacted. This is to provide a better response to reports of ASB and for greater customer satisfaction as they will now see an officer for every call.

It was also decided that on the first occasion a youth was referred to the ASB unit a first referral letter would be delivered to the parents of the youth as opposed to waiting for three referrals and an official warning being delivered. Wherever possible the youths would be escorted home by officers and their parents advised of their behaviour.

A positive media campaign was launched outlining the work being conducted in the area and advertising the launch of the neighbourhood website "OURBOBBY.com" where members of the public can access and see their local officers their contact details and what actions are being taken. Anti – social behaviour diaries were also distributed to residents to encourage them to report occurrences



The local shops were supported in the ban of youths from their premises and were given a pro forma banning notice which they could then serve on the youths.

The councils housing department liaised with all parents of youths who lived in council properties, who were warned that their tenancy could be down graded or even be evicted should their child's behaviour continue.

Anti social behaviour outreach workers have been meeting with the parents and the youths who have received ASB referrals with a view of altering their behaviour.

A community safety event has been organised involving a mobile police station, with officers and other members of the community safety department providing crime prevention advice to local residents.

Youth Engagement

Schools liaison officers attended at the local schools and conducted assemblies and lessons educating the youths as to the possible consequences of their actions. Cefn Saeson Comprehensive School Youth Council are also involved and youth PACT meeting have been conducted with a view to establishing the youth's ideas and opinions.

Youth Services Outreach Workers are engaging in a scoping exercise with the youths at street level.

The local youth club has recently been re-launched and is open two evenings a week. It is currently being held at the sports hall of the local school and is aimed at youths 13 to 16 years old.

During the Easter holidays partnership funding was obtained to install a mobile skate board ramp and a mobile climbing wall within the school grounds of Tonna Primary. This venue was chosen due to it's location within the village and the links that the schools liaison officers who resourced the event have with the school.

A social evening and youth engagement event was organised by the Safer Neath Port Talbot Partnership at Tonna RFC. Players from the Ospreys Regional Rugby Club assisted the police in their campaign to tackle anti social behaviour. Players Hale T-Pole, Steve Tandy and Ed Shervington handed out rugby advice and coaching tips to local youngsters, as well as signing autographs, posing for photos and handing out Ospreys Top Trumps cards



Future Tasks

The local authorities' highways department has been contacted and we are waiting for the removal of a park bench located next to the Chinese takeaway on Park Street. This bench appears to be the focal point for many of the youths to hang around.

Two of the local shops were identified as being hot spot locations for offences of anti social behaviour and the owners the repeat victims of these incidents. The local 'Spar' shop at Heol Caredig was due to be refurbished and the Crime Prevention Officer was tasked to visit and provide advice to 'design out crime'.

Vulnerable repeat victims were visited and offered advice and partnership funding secured to install home security measures.

Work is due to commence in spring of this year on an all weather multi use games area (MUGA). This will provide a distraction facility for the youths and an area to congregate.

A neighbourhood watch scheme will also be set up and we are currently speaking with some interested members of the local community.

We will continue with our positive media campaign and promoting "ourbobby.com"

ASSESSMENT The results of our approach

A full assessment will be completed by the Sector Inspector in October 2008. This date has been chosen as it will be exactly 12 months since the first PACT meeting and will have allowed sufficient time for partner agencies and representatives of the local community to implement long term strategies and initiatives.

The results of an initial assessment are as follows:

QUANTITATIVE

- 50 youths have received ASB referrals
 - 15 youths on 2nd stage warnings
 - 2 youths on final warning
 - 3 youths at ABC stage
 - 2 youths arrested for public order
 - 1 Youth reprimanded for criminal damage.
 - 1 council warning regarding eviction
-
- Anti social behaviour calls down 25% November to December 2007 [46-34]
(See chart on page 5)

QUALITATIVE

- Multi-agency approach to talking problems
- Construction on multi use games area to begin spring 2008
- Positive media

Police worm out jobs with zero tolerance

South Wales Police has introduced a new policy of zero tolerance towards individuals who are causing the public a nuisance and who will be working with all interested parties to bring a lasting solution to the problem, it has said.

The new policy, which is part of a wider initiative to tackle anti-social behaviour, will see officers working with all interested parties to bring a lasting solution to the problem, it has said.

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Crime solution

ANTI-SOCIAL behaviour makes up 70 per cent of all reported crime in South Wales.

Police have carried out Operation Zero-Tolerance to tackle individuals that are causing nuisance in their areas, particularly in Park Town, which has been identified as hot spot areas for incidents involving nuisance or damage.

Head of Sector Inspector Mark Llewellyn has called a meeting with parents to discuss ways to reduce long-term solutions to the problem.

He is also asking parents to try to see their children and to warning youngsters that they could find themselves locked up to a prison sentence if they are caught committing anti-social behaviour or damage.

"Nuisance can be reduced if we are taking action against individuals who are causing the public a nuisance and we will be working with all interested parties to bring a lasting solution to the problem," he said.

He also wanted to stress that according to statistics, the majority of serious incidents are not even in South Wales. This is backed up by the fact that last week police issued a fine to a 19-year-old from Aberystwyth, who committed a public order offence in Merthyr Tydfil, South Wales.

"Everyone has a part to play in reducing crime of the town but again parents who are dropping off their children in their cars and they are not being seen by a police officer and their safety."

Players give the red card to anti-social behaviour



Head of Sector PC Mark Llewellyn, anti-social behaviour coordinator for South Park, Taffin, with players Mark Jones and Ed Birmingham and team photo player Karen Sneyd at Taffin FC.

DISRESPECT shown by football fans and supporters in South Wales has led to a new initiative to tackle anti-social behaviour, it has said.

Head of Sector PC Mark Llewellyn, anti-social behaviour coordinator for South Park, Taffin, said: "We have seen a significant increase in anti-social behaviour in South Wales and we are working with all interested parties to bring a lasting solution to the problem, it has said.

The new policy, which is part of a wider initiative to tackle anti-social behaviour, will see officers working with all interested parties to bring a lasting solution to the problem, it has said.

Crackdown on youths hits home

South Wales Police has introduced a new policy of zero tolerance towards individuals who are causing the public a nuisance and who will be working with all interested parties to bring a lasting solution to the problem, it has said.

The new policy, which is part of a wider initiative to tackle anti-social behaviour, will see officers working with all interested parties to bring a lasting solution to the problem, it has said.

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Police want teen views in fight with bad conduct

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State number of words used:
2,301

Section D: Endorsement by Senior Representative - Please insert letter from endorsing representative, this will not count towards your word or 1MB size limit restrictions.

South Wales Police



Heddlu De Cymru

Working with the Community

Cydweithio Gyda'r Gymuned

CHIEF CONSTABLE

BARBARA WILDING, CBE, QPM, CCMI, FRSA

PRIF GWNSTABL

Our Ref/Ein Cyf: PJD.FD
Your Ref/Eich Cyf:
Extension No./Rhif Estyniad: ext. 54.200

23 April, 2008

Home Office
Effective Practice & Communication Team
4th Floor
Fry Building (SE Quarter)
2 Marsham Street
London
SW1P 4DF

Dear Alex,

Ref: Tonna

As the Divisional Commander for the area covered by this nomination, I fully endorse this application as a worthy contender for the Tilley Award. The initiative undertaken by the Sector Inspector to ensure a fully integrated multi-agency approach to a problem which is not unique to this locality has been successful in reducing incidents and crime.

More importantly is that these partnerships actions have engendered a sense of purpose and community spirit which has been missing.

The application content is factually correct and the lessons learnt and methodology used is an excellent template for other sections within the Force.

Yours sincerely

Superintendent Phil Davies
Divisional Commander



South Wales Police . 'G' Division . Neath and Port Talbot . Neath Police Station . Gnoll Park Road . SA11 3BW.
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All correspondence should be addressed to 'The Superintendent'
Dylid cyferio pob gohebiaeth at 'Yr Uwcharolygydd'



Checklist for Applicants:

1. Have you read the process and application form guidance?
2. Have you completed all four sections of the application form in full including the endorsement from a senior representative?
3. Have you checked that your entry addresses all aspects of the judging criteria?
4. Have you advised all partner agencies that you are submitting an entry for your project?
5. Have you adhered to the formatting requirements within the guidance?
6. Have you checked whether there are any reasons why your project should **not** be publicised to other police forces, partner agencies and the general public e.g. civil or criminal proceedings pending in relation to your project?
7. Have you inserted your project name as a footer note on the application form? Go to View-Header and Footer to add it.
8. Have you saved you application form as a word document and entitled your message '**Tilley 08 entry (followed by project name in brackets)**' before emailing it?

Once you are satisfied that you have completed your application form in full please email it to Tilleyawards08@homeoffice.gsi.gov.uk. One hard copy must also be posted to Alex Blackwell at Home Office, Effective Practice & Communication Team, 4th Floor, Fry Building (SE Quarter), 2 Marsham Street, London, SW1P 4DF and be received by 25th April 2008.