



## Crime Reduction & Community Safety Group

### Tilley Awards 2008 Application form

Please ensure that you have read the guidance before completing this form. **By making an application to the awards, entrants are agreeing to abide by the conditions laid out in the guidance.** Please complete the following form in full, within the stated word limit and ensuring the file size is no more than 1MB. Failure to do so will result in your entry being rejected from the competition.

Completed application forms should be e-mailed to [tilleyawards08@homeoffice.gsi.gov.uk](mailto:tilleyawards08@homeoffice.gsi.gov.uk).

All entries must be received by noon on **Friday 25<sup>th</sup> April 2008**. No entries will be accepted after this time/date. Any queries on the application process should be directed to Alex Blackwell on 0207 035 4811.

#### Section A: Application basics

1. Title of the project:

**Betws Young Active Citizenship (YAC)**

2. Key issue that the project is addressing

**Anti-social Behavior**

#### Author contact details

3. Name of application author:

**Sgt Angela Bennett 4298**

4. Organisation submitting the application:

**South Wales Police**

5. Full postal address:

**South Wales Police  
Bridgend Division  
Brackla Street,  
Bridgend  
South Wales  
CF31 1BZ**

6. Email address:

[Angela.bennett@south-wales.pnn.police.uk](mailto:Angela.bennett@south-wales.pnn.police.uk)

7. Telephone number:

**01656 679542**

**Secondary project contact details**

8. Name of secondary contact involved in the project:

**Chief Inspector Simon Belcher**

9. Secondary contact email address:

[Simon.belcher@south-wales.pnn.police.uk](mailto:Simon.belcher@south-wales.pnn.police.uk)

10. Secondary contact telephone number:

**07971 167975**

**Endorsing representative contact details**

11. Name of endorsing senior representative from lead organisation:

**Supt Tim Jones**

12. Endorsing representative's email address:

[Tim.jones@south-wales.pnn.police.uk](mailto:Tim.jones@south-wales.pnn.police.uk)

13. For all entries from England & Wales please state which Government Office or Welsh Assembly Government your organisation is covered by e.g. GO East Midlands:

**Welsh Assembly Government, Cardiff Bay, CARDIFF**

**14. Please mark this box with an X to indicate that all organisations involved in the project have been notified of this entry** (this is to prevent duplicate entries of the same project):

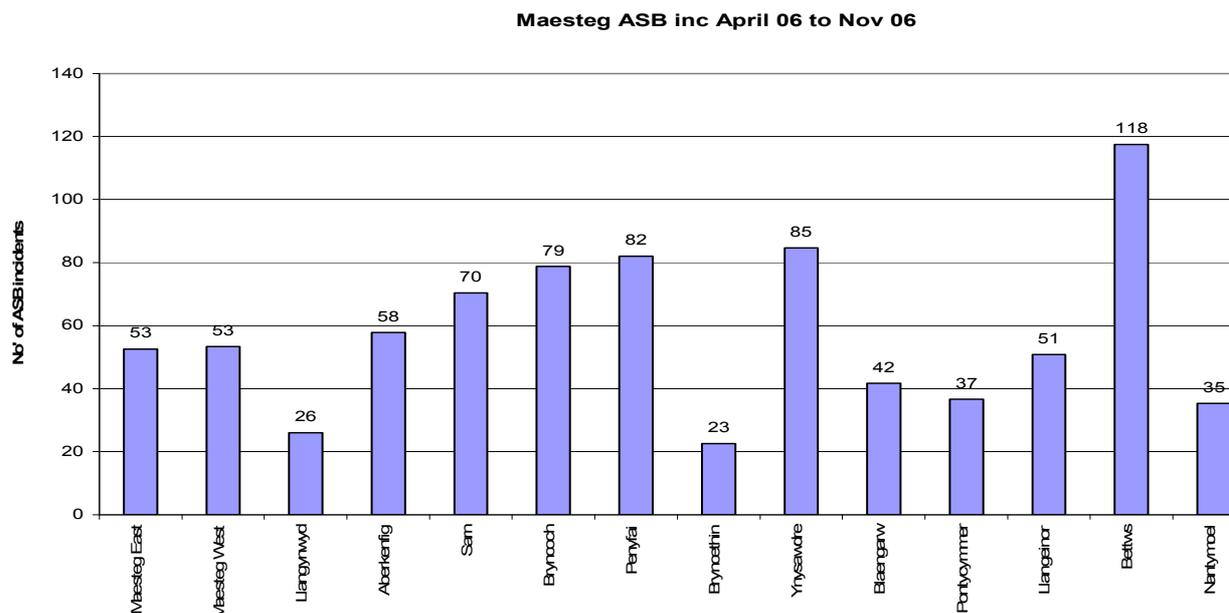
**Section B: Summary of application - In no more than 400 words use this space to provide a summary of your project under the stated headings (see guidance for more information).**

**Scanning:**

The Betws Ward is an old mining village in the Maesteg Sector set in the South Wales Valleys, Policed by the Bridgend Division. The area suffers from high levels of anti-social behaviour. Work carried out in the area by partners identified that facilities were not being accessed by young people to occupy their time.

## **Analysis:**

Police information systems were used to identify the severity of the problem of ASB. Maesteg Sector has 14 wards as shown in the graph below. The Betws ward revealed the highest rate for ASB. PACT engagement within the community revealed high Fear of Crime people did not venture out in the evenings due to youths in the street. Interviews with the worst effected youngsters admitted they were bored, had nothing to do and said they would smoke drugs, damage bus shelters and drink alcohol for fun.



## **Response:**

Police arranged a meeting in November 2006 to discuss problems at Betws and invited all agencies involved at Betws and from around Bridgend to attend. These agencies included;

- ❖ Boys & Girls Club (Community centre for young people in the area)
- ❖ Institute for Community Currencies
- ❖ BAVO (Bridgend Assoc for Voluntary Organisations)
- ❖ Local Authority
- ❖ Community First

- ❖ Head Teacher (From Betws Primary school)
- ❖ Ground works (Youth organisation)
- ❖ South Wales Police
- ❖ Creation Development (Voluntary organisation)
- ❖ V2C (Valleys to Coast Housing association)

Creation Development, voluntary organisation provided information on a Time Banking project and the above Police statistics were studied.

As a result of this initial meeting the following developments took place;

- ❖ Two PCSOs were stationed in the ward based at Betws Primary School.
- ❖ Links developed with the local school
- ❖ Funding provided by V2C for repairs and upgrading of The Boys & Girls Club premises for use by youngsters
- ❖ Two youth workers employed at Betws Boys and Girls club
- ❖ Young Active Citizen project formed (Y.A.C) based at the Boys & Girls club.

**Assessment:**

Betws Boys & Girls Club reported an immediate change in youngster's attitudes, more respectful and wanted to be involved in the project.

- ❖ Volunteer hours increased
- ❖ Improved social networking amongst the youngsters
- ❖ Reduced ASB on ward due to increased activities at the Club
- ❖ Improved access to information for young people
- ❖ Promotion of existing facilities required
- ❖ Community initiatives run by young people

**State number of words: 392**

**Section C: Description of project - Describe the project in no more than 4,000 words. Please refer to the full guidance for more information on what the description should cover, in particular section 11.**

**Scanning:**

The problem analysis triangle highlighted weaknesses in the location, with no facilities for young people to meet this was contributing an increase in Anti-social behavior, resulting in a rise of fear of crime.

Betws is a hilltop community in the Maesteg Sector, situated 7 km north of Bridgend, South Wales and just 5km from Junction 36 of the M4 motorway. Betws covers a large area of uplands between the Garw and Llynfi Valleys at the centre of which is the original village. This consisted of little more than a church, an inn, a Baptist chapel and two dozen or so houses forming the nucleus of a small and intimate farming community. All this changed in 1949 when 150 local authority houses were built immediately to the north of the old village on the “Top Site” to provide new homes for families from the overpopulated Garw Valley. The population has continued to expand to just over 2,500.

ASB Incident Type	Maesteg East	Maesteg West	Llangymyd	Aberkenfig	Sarn	Brynoch	Penyfai	Bryncestlin	Ynysawdre	Blaengarw	Pontycymer	Llangefnôr	Betws	Nantymoel	Ogmore Vale
Misuse of illegal substance	1	3	0	2	0	2	0	0	0	1	0	0	0	0	0
Street Drinking Street/Public Offences	7	8	1	0	0	0	0	0	2	0	0	0	1	0	1
Vehicle nuisance	43	44	16	13	14	21	33	9	26	9	9	13	23	14	22
Noise nuisance	21	10	3	3	2	0	7	3	2	4	0	3	5	0	4
Rowdy nuisance / behaviour	161	208	33	88	136	101	62	43	121	53	70	29	190	57	134
Hoax calls to emergency services	20	23	9	6	8	14	2	3	14	8	4	3	11	7	5
Malicious communication	4	5	3	2	2	2	1	1	1	1	2	1	4	2	3
Animal Related	5	8	9	3	9	4	2	8	14	2	6	10	5	2	1
Hate Incident	0	3	0	0	1	0	0	1	1	1	0	0	0	0	0
<b>Grand Total</b>	<b>262</b>	<b>312</b>	<b>74</b>	<b>117</b>	<b>172</b>	<b>144</b>	<b>107</b>	<b>68</b>	<b>181</b>	<b>79</b>	<b>91</b>	<b>59</b>	<b>239</b>	<b>82</b>	<b>170</b>
<b>POPULATION PER WARD</b>	<b>4,987</b>	<b>5,846</b>	<b>2,843</b>	<b>2,025</b>	<b>2,443</b>	<b>1,827</b>	<b>1,305</b>	<b>3,003</b>	<b>2,137</b>	<b>1,895</b>	<b>2,480</b>	<b>1,161</b>	<b>2,034</b>	<b>2,322</b>	<b>3,151</b>
<b>ASB INC PER 1000 POPULATION</b>	<b>53</b>	<b>53</b>	<b>26</b>	<b>58</b>	<b>70</b>	<b>79</b>	<b>82</b>	<b>23</b>	<b>85</b>	<b>42</b>	<b>37</b>	<b>51</b>	<b>118</b>	<b>35</b>	<b>54</b>

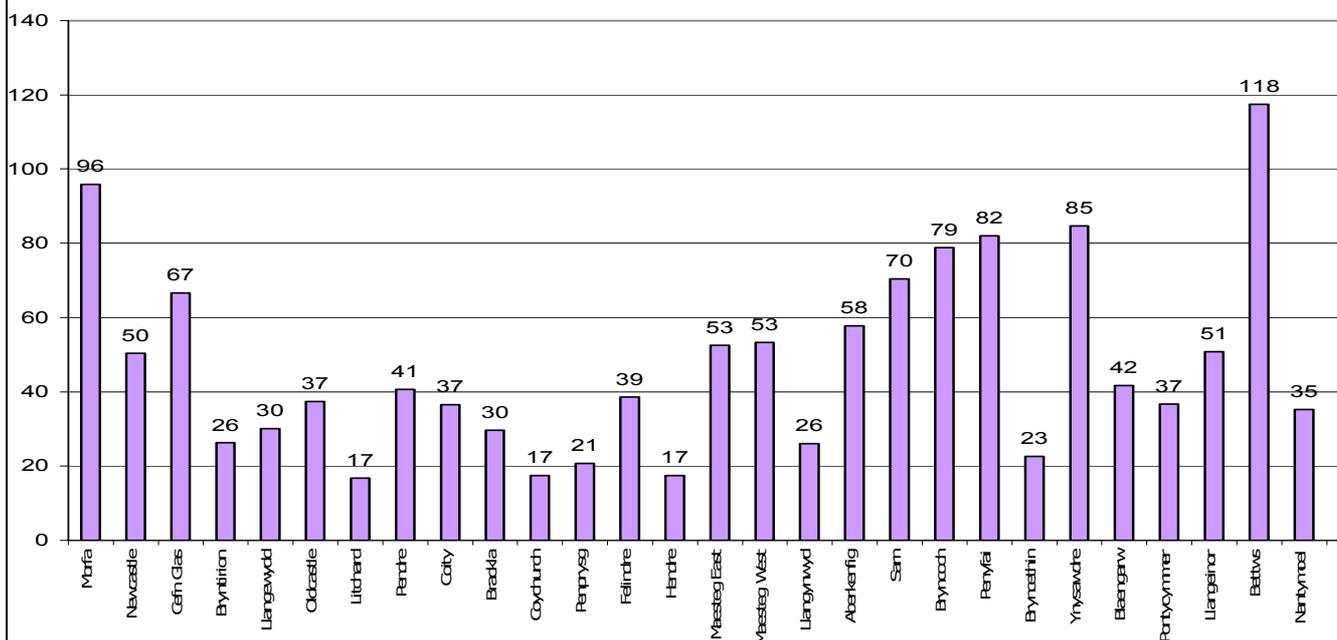
The above table shows that the Betws ward suffers from high levels of anti-social behaviour, in comparison to other wards in the Maesteg Sector.

An audit of activities available and facilities in the area was carried out by the partners involved in the project. Lists were made and information collated, these are held by the Police and Creation Development. The results revealed many facilities in the area, but young people were failing to access these facilities.

## Analysis

Police information systems were used to identify the severity on the problem on Anti-social behaviour (ASB). Bridgend Division has 39 wards. The below listed wards were the worst for ASB however Betws compared to other wards, still revealed the highest levels of ASB in the Division over a six month period.

**Divisional ASB incident comparison Chart April 06 to Nov 06**

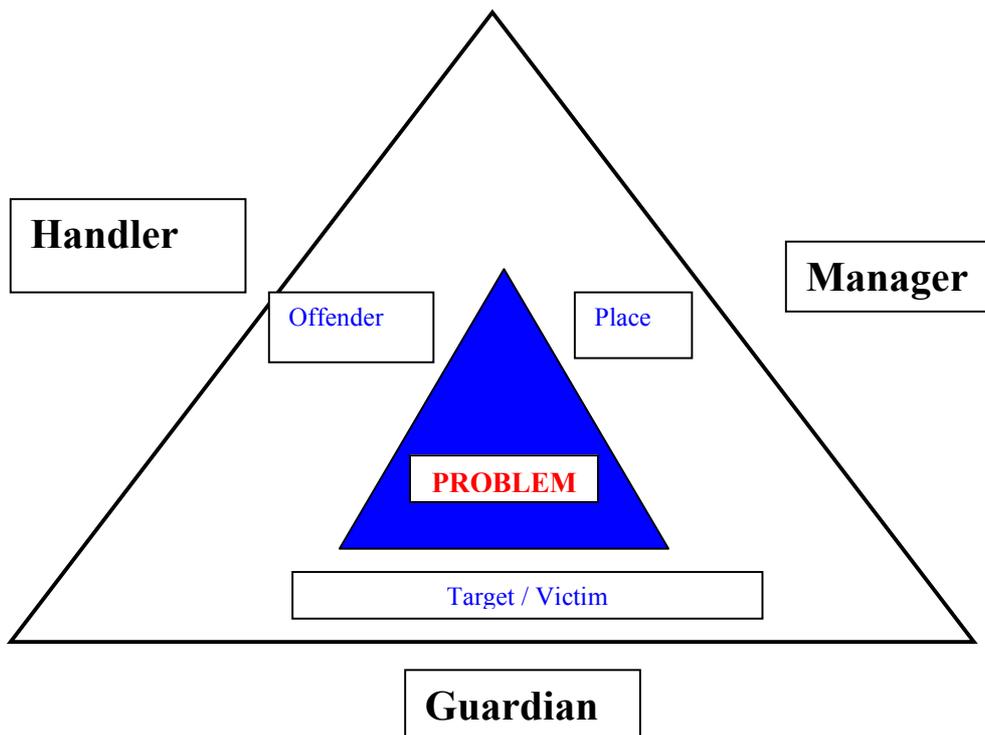


PACT engagement with the community revealed high fear of crime. People did not venture out in the evenings due to youths in the street. Interviews with the worst effected youngsters admitted they were bored, had nothing to do and said they would smoke drugs, damage bus shelters and drink alcohol for fun.

Betws featured on the Wales This Week programme. Interviewers from the programme spoke to youngsters in the area. The youngsters explained how they felt in relation to the area "Just boring, nothing to do just took a bit of cannabis and hung around the streets" one youngster even mentioned that he expected to be in prison by the time he was 18 years old.

Anti-social behavior toward First Cymru Buses in the form of abusive behavior, drunken behavior and damage resulted in the service being withdrawn from Betws. This had a knock on effect in that no-one could get in or out of Betws unless you had a car or could afford a taxi. This cut off the community, fear of crime and crime rates were rising and some areas became a “no go” area are certain times of the day and night. Residents would not venture out in the evenings in fear of groups of youngsters hanging around the streets.

### PROBLEM ANALYSIS TRIANGLE



The Problem Analysis Triangle highlighted the location as a problem. With lack of facilities and young people in the streets causing problems. Discussions with partners centered on existing facilities in the ward and how could young people be encouraged to use these facilities.

#### Response:

As Neighbourhood Policing Co-ordinator, Sergeant Bennett was tasked to look at ward profiles. On reviewing the above statistics, Betws was noted for its high levels of ASB. As a result of this profile, contact was made with Creation Development.

Creation Development are a volunteer company and have successful community projects running in the Bridgend area, they also have many links with partner agencies. Creation Development also run a successful time banking project a short distance away in Blaengarw. The possibility of running Time Banking at Betws from the Boys and Girls Club aimed at young people was discussed with partners as one possible solution to the ASB problem in the ward.



The Boys & Girls Club at Bettws is in the centre of the community and accessed by some young people. Youth workers are based at this club and work on projects and community initiatives with the young people.

Police arranged a meeting in November 2006 to discuss problems at Bettws and invited the below listed agencies involved at Bettws and from around Bridgend to attend;

- ❖ Boys & Girls Club (Community centre for young people in the area)
- ❖ Institute for Community Currencies
- ❖ BAVO (Bridgend Assoc for Voluntary Organisations)
- ❖ Local Authority
- ❖ Community First
- ❖ Head Teacher (From Bettws Primary school)
- ❖ Ground works (Youth organisation)
- ❖ South Wales Police
- ❖ Creation Development (Voluntary organisation)
- ❖ V2C (Valleys to Coast Housing Association)

An audit was conducted by partners on facilities in the area by making lists of premises and gathering information of activities running in the Bettws ward. This surprisingly revealed that many projects existed in the area, but were not linked up and there was no information on these projects available to local people.

Some Examples of audited premises;

Betws Life Centre - This is a community centre. At the centre there are various classes held for youngsters, such as, dance and karate. There is also a library and computer suite located here and a function room which could be hired or funded for functions.

Betws Primary School – This is a Community Focus school with a police office. The Head teacher is keen to allow football areas to be used in the community.



Boys & Girls Club – This is a club open to youngsters, where there is a gym, pool tables, computer room, climbing wall and play station game area. Also youth workers are based at this club and supervise, cooking activities and educational talks.

Creation Development provided information on Time Banking and discussed how the volunteer scheme could work with young people in Betws and the advantages of running the scheme from the Boys & Girls Club. Referring to the Problem Analysis Triangle, Youth Workers from the Boys & Girls Club could act as “the guardians”.

In April 2007, The South Wales Police and Creation Development Trust agreed with other partners to introduce a pilot project into Betws to test whether anti-social behavior could be reduced through increasing young active citizenship. This project was a youth time bank called Active Young Citizenship.

A Focus group consisting of Youth Workers, Police Community Support Officers, Community First, Betws Life Centre and Creation Development was set up to manage the project. Original funding was obtained through BAVO (Bridgend Association for Voluntary Organisations) who applied for Objective 1 funding, “Growing the Grass Routes”. Other local companies supported with smaller amounts of funding such as, Lloyds Bank TSB, V2C (Valleys to Coast housing association) and South Wales Police.

The pilot was set up with Betws Boys and Girls Club in June 2007 and supported by all regeneration partners in Betws. In August 2007 the Betws Life Centre began accepting Time Credits for entry to discos and use of computers. Other ideas were discussed with the Primary school for younger children earning time credits by joining “Beat the Bully” scheme. Young people were encouraged to join the time bank and become active citizens.

## How it works

For every hour a person contributes to their community, they gain one time credit that enables them to receive an hour back from their community. For example, a young person helps teach a child to learn to read for 1 hour each week and in return gains one time credit. They can use this time credit to access an event, save towards a trip, and receive a half price meal at the local café or to access children's activities.



People help in their community by participating in local projects, participating in decision making, running a club or class, organising an event or anything else that they are passionate about that will improve their community.

This leads to improved confidence, new social groups and networks, new friendships, increased trust, greater community spirit and an increased sense of well being.

### **Assessment:**

Youth workers have stated that they have witnessed an attitudinal change in the young time bank members. This is manifested by young people asking the youth workers 'what can we do to help' rather than asking what the youth workers are going to do for them.

Volunteer hours amounted to 26 hours in June 2007, which increased at a rapid rate each month, by December 2007 a total of 1,194 hours of volunteering had taken place by young people in Betws.

The position as at February 2008 reveals time banking members as follows;

7 – 11yrs 200 members

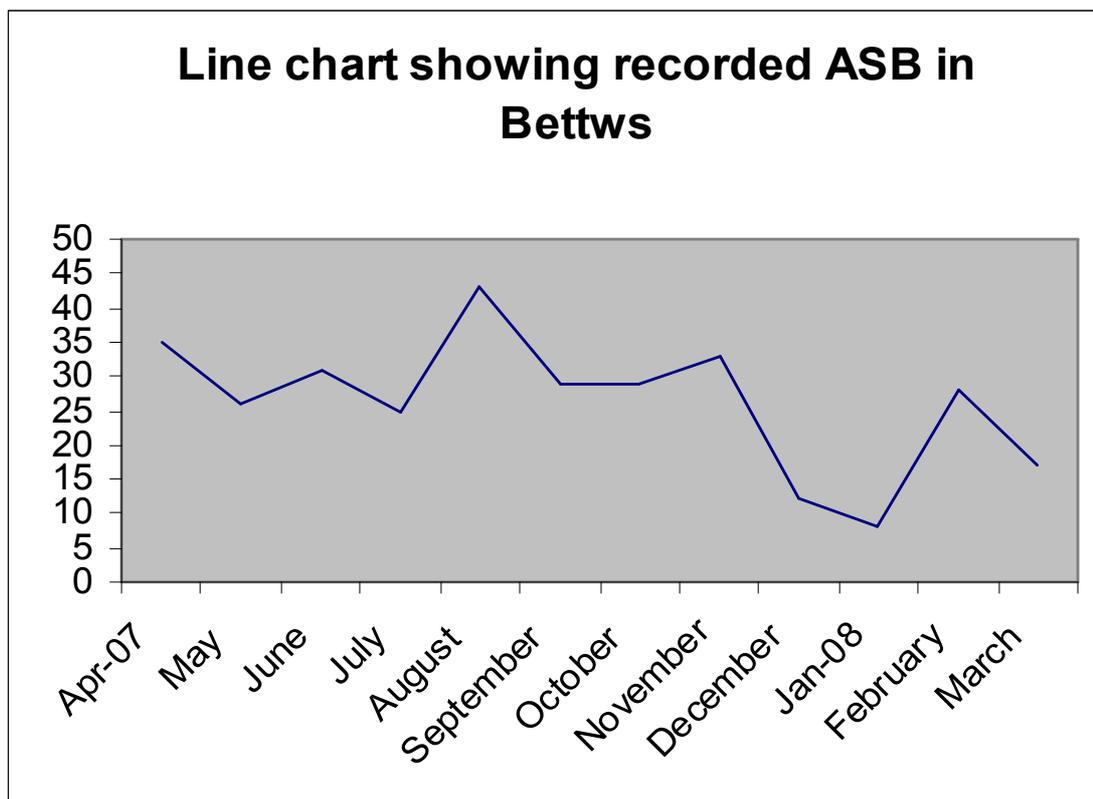
11 – 25yrs 170 members

Time Banking offers a new way to engage with Communities, build trust and enlist participation. This project recognises that Communities are full of unused skills, talents, knowledge, experience and ability and has the potential to transform the culture of volunteering in the 21<sup>st</sup> century.

This project allows and encourages everyone, irrespective of age race of gender, to play an active part in their community, showing that people can be empowered to achieve results within the community.

Questionnaire results from a recent evaluation revealed that 47% of the wider community would be interested in to know more about the Time Banking Scheme.

Youth workers have stated that young people are taking more responsibility for themselves and are willing volunteers. As a result of the young people's positive involvement in community projects and their village, anti-social behavior figures have significantly decreased. The below graph measures ASB in Bettws from April 2007 – March 2008.



Benefits have been felt on the ward, increasing social networking, improved neighbourhood focus and engagement, better community support in tackling some PACT priorities, improved working relations between police, partners and neighbourhood.

In order to conduct ongoing assessment ensuring continued effectiveness, using the problem solving method, partners agreed that an evaluation of work and recommendations were required. The University of Glamorgan had been approached to evaluate other community projects running within South Wales and it was suggested they could be used to evaluation the Betws Time Banking Project, Young Active Citizenship.

Time banking is an initiative that will link into any project/facilities. Work is continuing in Betws to link in with other projects in the ward to accept time credits and improve promotion of the project to all youngsters to engage in the project and promotion to the wider community to raise reassurance.

Further funding is required to secure the future of this project. The Focus group will actively seek funds from Children in need, Rural Development Plan for Wales and The Coalfield Regeneration Trust.

**State number of words used: 2, 978**

**Section D: Endorsement by Senior Representative** - Please insert letter from endorsing representative, this will not count towards your word or 1MB size limit restrictions.

**South Wales Police**  
*Working with the Community*



**Heddlu De Cymru**  
*Cydweithio Gyda'r Gymuned*

CHIEF CONSTABLE

BARBAR

PRIF GWNSTABL

Our Ref /Ein Cyf:

Your Ref/Eich Cyf: 01656 679542

Direct Line/Llinell Uniongyrchol:

23<sup>rd</sup> April 2008,

Alex Blackwell,  
Home Office,  
Effective Practice & Communication Team,  
4<sup>th</sup> Floor, Fry building, (SE Quarter)  
2, Marshall Street,  
LONDON.  
SW1P 4DF

Dear Alex,

Re: Tilley Awards 08 - Title: Betws Young Active Citizens  
South Wales Police, Bridgend Division

I fully endorse this project. This problem solving approach in the Betws area has had a significant Effect on those living in Betws, by reducing anti-social behaviour and raising reassurance.

Many partners are involved in this project, which has been beneficial in developing parts of Betws and sharing of information.

I am fully aware of this project and confirm that the contents contained in this application are factually correct to the best of my knowledge.

This project has my full support, and believe it is relevant to the Tilley awards as a clear example of reduction in anti-social behaviour.

I wish the whole team best of luck for the awards.

Yours sincerely,

*Tim Jones*

Tim Jones,  
Divisional Commander  
Bridgend BCU

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### **Checklist for Applicants:**

1. Have you read the process and application form guidance?
2. Have you completed all four sections of the application form in full including the endorsement from a senior representative?
3. Have you checked that your entry addresses all aspects of the judging criteria?
4. Have you advised all partner agencies that you are submitting an entry for your project?
5. Have you adhered to the formatting requirements within the guidance?
6. Have you checked whether there are any reasons why your project should **not** be publicised to other police forces, partner agencies and the general public e.g. civil or criminal proceedings pending in relation to your project?
7. Have you inserted your project name as a footer note on the application form?  
Go to View-Header and Footer to add it.
8. Have you saved you application form as a word document and entitled your message '**Tilley 08 entry (followed by project name in brackets)**' before emailing it?

Once you are satisfied that you have completed your application form in full please email it to [Tilleyawards08@homeoffice.gsi.gov.uk](mailto:Tilleyawards08@homeoffice.gsi.gov.uk). One hard copy must also be posted to Alex Blackwell at Home Office, Effective Practice & Communication Team, 4th Floor, Fry Building (SE Quarter), 2 Marsham Street, London, SW1P 4DF and be received by 25<sup>th</sup> April 2008.