

Tilley Award 2003

'Operation Globe'

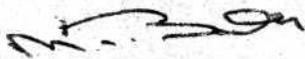
Category: Partnership

Dorset Police & The Bournemouth Partnership

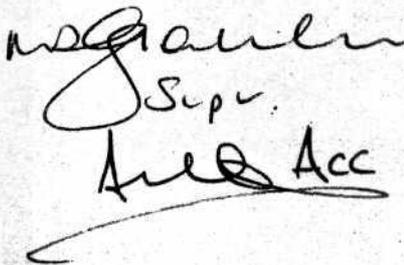
Endorsing Chief Officers:



Councillor Robert Chapman
Leader, Bournemouth Borough Council



Marlene Baker
Acting Town Centre Manager



Sup.
Acc

Chief Superintendent Bob Boulton
Bournemouth Divisional Commander

Endorsing Officer on behalf of Dorset Police

Contact Details:

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'Operation Globe'

Dorset Police & The Bournemouth Partnership

Description of project - explanatory notes:

During late 2002, the Bournemouth Division was clearly failing to achieve targets in relation to town centre vehicle crime. Incidences of violent crime and disorder were also rising, as were complaints from members of the public in relation to nuisance behaviour. A strategic assessment for the town centre was prepared, an abridged version of which forms part of this submission.

It was further identified that key agencies were not working together as well as they might, so a multi agency group with clear responsibility to work towards achieving government and CDRP targets was proposed.

This meeting sits once a month as a tasking and co-ordinating group, acting upon recommendations raised through problem analysis and tactical assessment. Each member is responsible for progressing actions allocated to their agency; an 'action & results' sheet is kept, circulated to all members of the group. A copy of this is attached to this submission.

'Operation Globe' has received widespread coverage in the local press and is becoming well known to residents, workers and local visitors. Challenges still remain, notably in relation to violent crime and robbery offences, but, overall, communication and partnership working has been demonstrably improved, to the ultimate benefit of Bournemouth town centre users.

Inspector Neil MacBean
Central Bournemouth Section Commander

'OPERATION GLOBE' - DORSET POLICE & PARTNER AGENCIES

The Problem

The town centre of Bournemouth is regarded as a valuable, 'postcard' tourist attraction, offering numerous quality shops and entertainment venues, together with close proximity to the beach and pleasure gardens. A growing problem of nuisance behaviour and drug abuse, with disorder and violent crime during the evening, was identified through performance indicators, negative letters from the public and adverse press coverage. A strategic assessment using police information confirmed the problem.

The Response

Although not specifically set up as a Problem Oriented Policing project, 'Operation Globe' follows the National Intelligence model, from strategic assessment, through tactical assessment and recommendation, to tasking and evaluation. It recognizes that the town centre is of major importance to the economy of Bournemouth Borough as a whole. Each tasking group member seeks:

- To make the centre of Bournemouth an even more safe and pleasant place in which to live, work or visit, for all sections of the community
- To work together in partnership as key agencies responsible for public safety and wellbeing in the town centre, with clear acceptance of responsibility and empowerment to act on behalf of the organisation represented
- To reduce crime, disorder and nuisance within the town centre
- To give reassurance to members of the public in the form of regular updates on the work and success of the group
- To have due regard for statutory responsibilities under section 17 of the Crime and Disorder Act 1998

Represented on the 'Globe' Tasking & Co-ordinating Group (TCG) are Bournemouth Borough Council (Cabinet Leader, Town Centre councillor, Technical Services, Parks & Countryside Dept., Community Safety, Licensing Enforcement); Town Centre Management; Bournemouth Retailers Reducing Crime; Drug Action Team; entertainment venues and Trading Standards.

Police representation includes the section commander, Information Analyst, Crime Reduction, Licensing and patrol officers.

Impact

Initial figures for the first 3 months indicate:

- thefts from vehicles down by nearly 60% (67 fewer offences) and thefts of motor vehicles down by a similar amount (20 fewer offences)
- drug possession arrests up 23% (22 offences)
- criminal damage offences down 24% (38 offences)
- complaints of nuisance or anti social behaviour have dropped 33% (166 occurrences)
- **Editorial in the 'Bournemouth Evening Echo' "....this area is buzzing at the moment and there are many positives - including our policing strategy - to celebrate".**



Bournemouth Division Crime Analysis

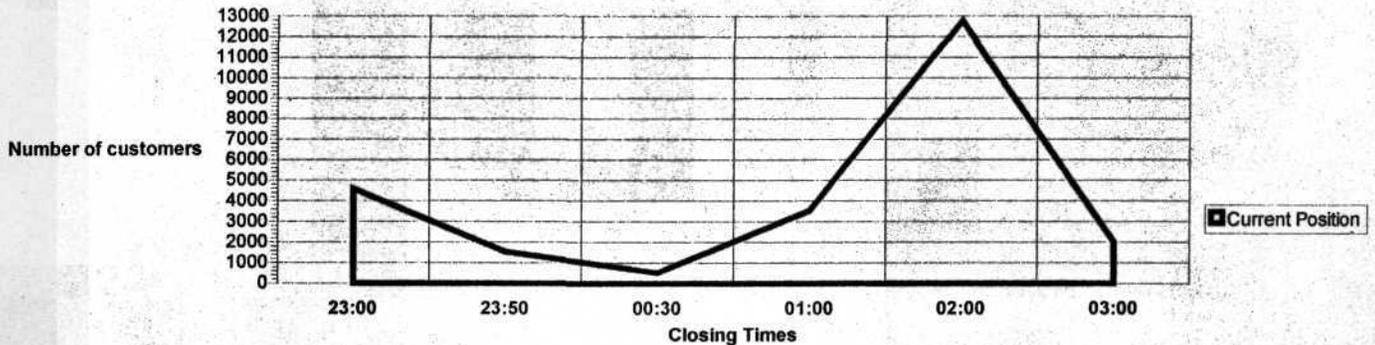
BOURNEMOUTH TOWN CENTRE (BOCD) **STRATEGIC ASSESSMENT** **DECEMBER 2002**

1. Bournemouth - *an* overview

- The Bournemouth Central Section of this Division covers *an area* of just over 16 square kilometres, with a population of about 27,500 (16.9% of the boroughs population) and 12,500 households.
- Beat area BOCD has a population of approximately 3,300 and contains about 1,600 households.
- On the 22nd of August this year, between 7 in the morning and 7 in the evening, 6,5,442 persons passed through Bournemouth Square! This number is expected to at least double in the fortnight leading up to Christmas.
- Bournemouth Borough Council publicise details of 2,894 business premises in the borough on their web site¹
- Within the Section there is only one publicly funded school, St Michael's Primary in Somerville Rd.
- Bournemouth University is housed within the Section. For the academic year 2001/02 The University attracted just over 15,000 students in total of which 1,300 were from overseas. In addition The Bournemouth A Poole College has a main education centre at the Lansdowne with a sister site in Poole. Between them the two sites attract some 27,000 students annually, of which about 1,500 *are* from overseas.
- In the past year some 351 students residing in Bournemouth have been arrested or dealt with for criminal matters.
- The Town Centre has a very busy night life with *an* abundance of licensed premises having closing times spread between 2300 and 0300hrs. These premises have the potential to hold in excess of 12,700 customers at 2 o'clock in the morning.

¹ http://www.bournemouth.gov.uk/business/Business_Support/AZ_Business/default.asp

**Persons leaving licensed premises,
Bournemouth Town Centre**



	23:00	23:50	00:30	01:00	02:00	03:00
Current Position	4572	1535	500	3530	12756	1991

2. Reaching Targets

The Dorset Police Authority Annual Policing Plan² and the Bournemouth Division Policing Plan for 2002-2003 both broadly *reflect* the same targets for crime and incidents as each other which can be somewhat abridged as follows:-

- Reduce incidents of violent crime
- Increase the detection rate for violent crimes
- Increase the number of offenders dealt with for *Class A* drug supply offences
- Reduce dwelling burglary to 10.2 offences per 1000 households
- Reduce repeat victims of dwelling burglary to 6.9%
- Increase primary burglary detection rate to 18.2%
- Reduce vehicle crime to 12.8 offences per 1000 population
- Increase vehicle crime detection rate to 10.8%
- Reduce the number of road traffic casualties
- Improve response times to calls from the public.

The Bournemouth Partnership Community Plan, of which we *are* an integral and active member, has set ten targets for the partnership to achieve although not all relate

² <http://hq-iis-01/> - Force intranet

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directly to Policing issues³. Those that obviously do reflect on the Policing of the Borough *can be seen* to again broadly fall in line with the Police Authority Plan and the Divisional Plan :- ..

- Reduce: house burglary to 9.6 per 1000 households in 2004/5; vehicle crime to 12.8 per 1000 population in 2002/03; and non-domestic violent crime in public places to 2.5 per 1000 population in 2002/3.
- Reduce accidental fire in the home by 20% below the 5 year projected trend.
- Reduce the current 5-year average of heathland fires by 25% between April 2000 and April 2005.
- Increase the number of offenders *referred* within the existing Arrest-Referral scheme by 5% each year.
- Keep the level of rough sleeping in Bournemouth to *as near zero as possible* each year.
- Reduce the number of unfit houses in Bournemouth by 5% per year
- Provide a minimum of 36 Drug Treatment and Testing Orders every year.
- Develop consultative networks, where all minority issues *can* be addressed and produce effective responses to *concerns* raised, by April 2003.
- Review and test all local emergency, contingency and disaster recovery plans on an annual basis.
- Bring together a network of Bournemouth consumer and legal advice agencies by 2005 to: a) research present *services* b) identify unfulfilled need for *services* c) ensure appropriate and adequate *services are* in place d) ensure high public awareness of such *services*.'

According to a Government Web site 'Anti-social behaviour includes harassment, intimidation, vandalism, dumping cars, drunk and disorderly behaviour and littering.'⁴

Crime Trends

3. Dwelling Burglary.

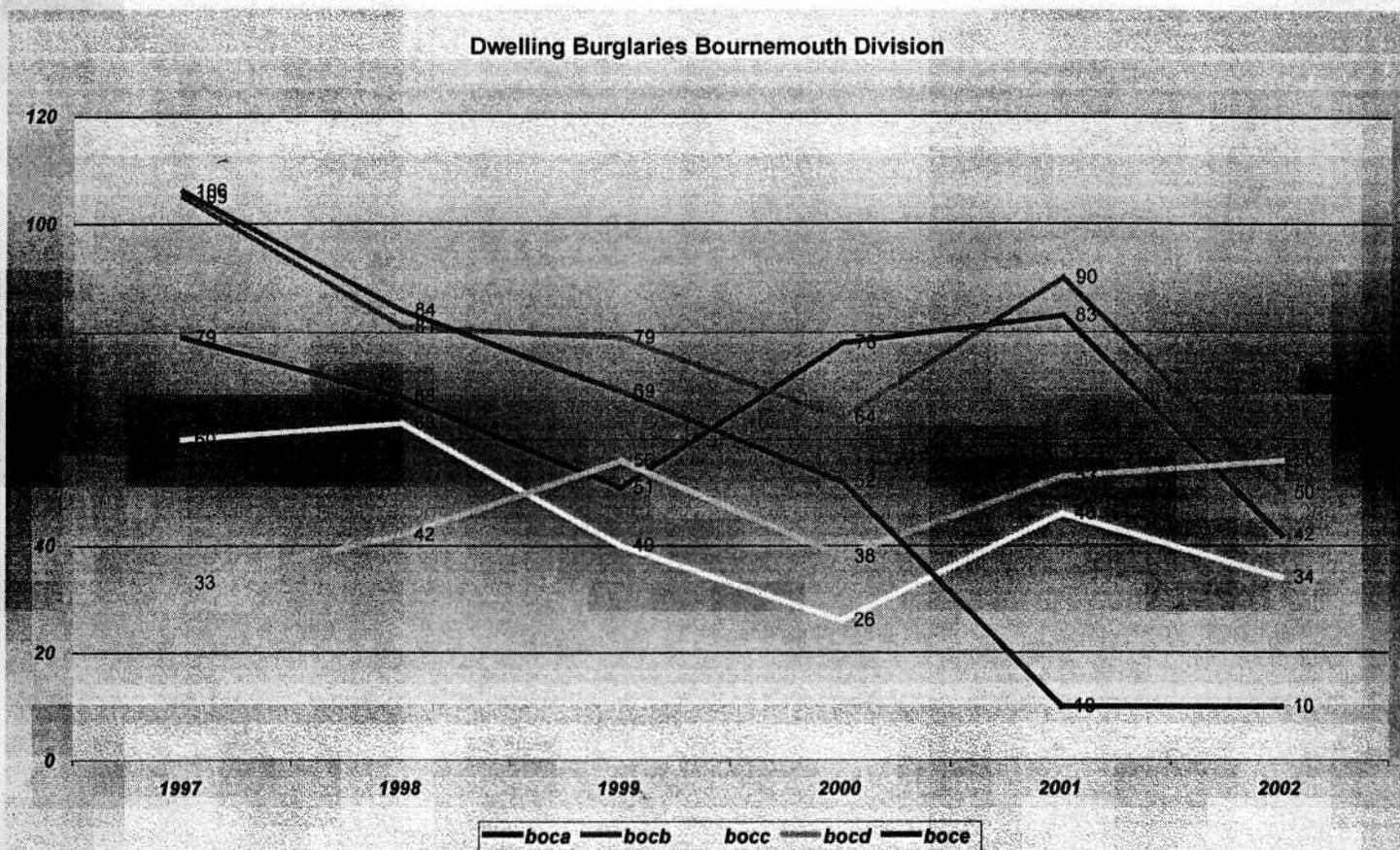
Across the Central Section dwelling burglary can be *seen* to have reduced in volume from 383 in 1997 to 192 (to date) in 2002 (Calendar years) representing a reduction of 23.5%. This means that in relation to the Governments Crime Reduction Strategy we are close to realising the target some 18 months in advance of the 'due date'.

A look across the beat *areas* in the section reveals that all beats record a significant reduction other than BOCD, which in fact shows an *Increase* in reported dwelling burglaries of nearly 70% over 5 years.

³ <http://www.bournemouth.gov.uk/Partner/CommunityPlan/Prioritydetails3.asp?Priority=3>

⁴ <http://www.pm.gov.uk/textonly/Page6595.asp>

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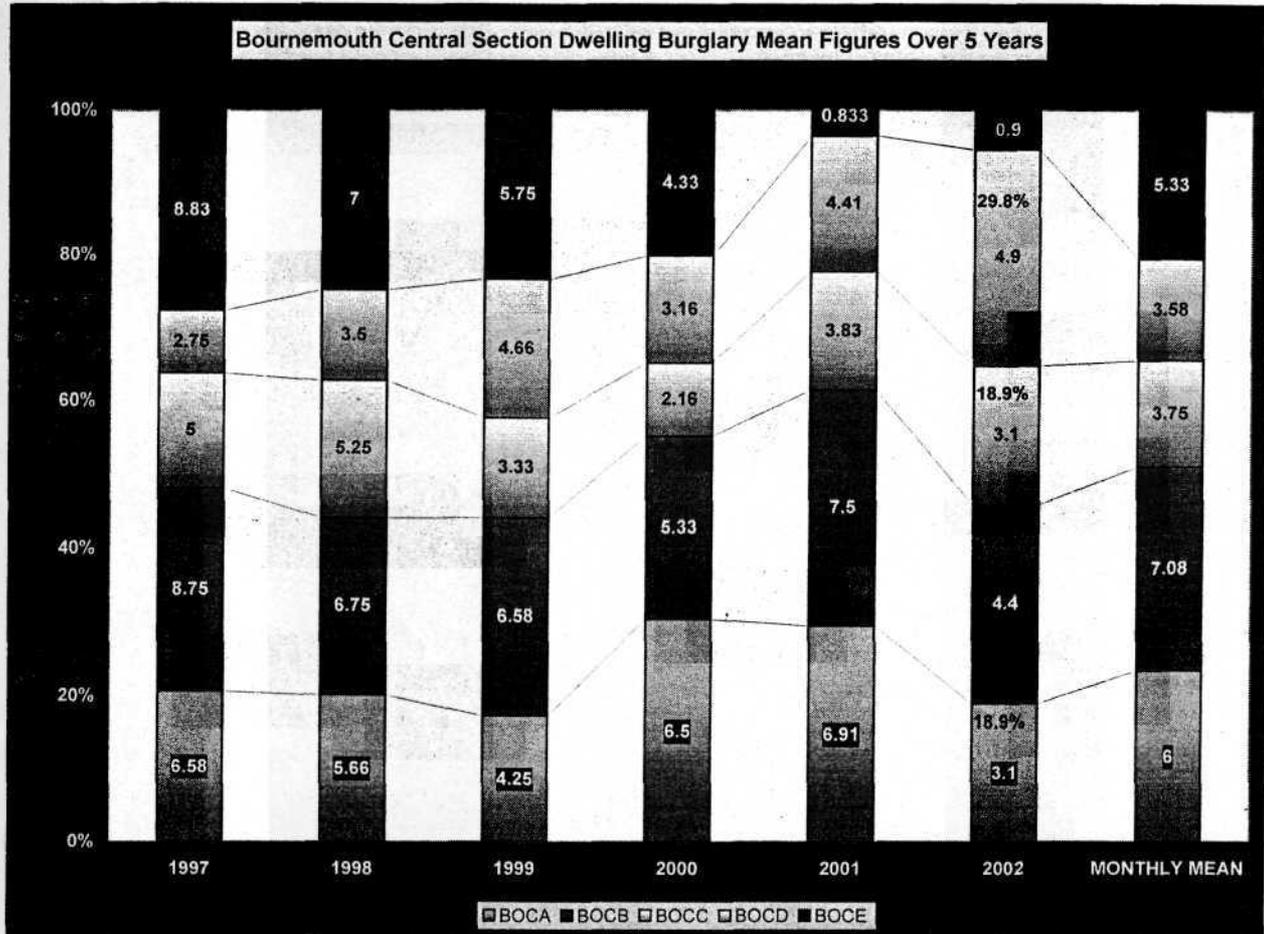


The chart above examines dwelling burglary by beats within the Central Section over the past 5 years, quoting the average number of dwelling burglaries per beat in each year with an additional final column for the 5 year monthly average (which does not include 2002 figures). Figures for 2002 only apply to the first 10 months but checks to date indicate that they are unlikely to be much altered by the end of the year.

As a 100% stacked chart this indicates how dwelling burglaries in each beat area have contributed to the total in the Division on a yearly basis, and how the significance of each beat has changed over time. It identifies that over time: -

- beat BOCD has increased in significance now accounting for 29.8% of total dwelling burglary crime
- beat BOCE now only accounts for 5.5% compared with 27.6% 5 years ago
- beat areas BOCB and BOCD account for over 56% of the Sections total dwelling burglary crime.
- Dwelling burglaries in Beat area BOCC have fallen significantly since 1997 but little change has occurred in the last 3 years

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This data therefore provides good evidence in respect of the shifting problem areas and the mean monthly values would appear to be good indicators. On the basis of this data alone BOCB and BOCD are the two beat areas in which to concentrate resources. However the following charts enhance the context of burglary data by looking at dwelling burglaries together with population figures, number of households and, Therefore, the number of burglaries per beat per 1000 households. From these charts it can be seen that only in beat areas BOCA & BOCE is the current Policing Plan target of reducing dwelling burglaries to 10.2 per 1000 households being satisfied. It also highlights that beat area BOCC is in fact by far the worst affected by dwelling burglary so far this year.

Current Policing Plan targets include the reduction of dwelling burglary "per thousand households to 10.2". Across the Central section between January and November this year the figure reached has been 13.75.

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4 Vehicle Crime

Over the last 5 years vehicle crime has accounted for just over 22% of all crime committed in the Division.

- For the first quarter of this year acquisitive vehicle crime (all types) accounted for some 22.3% of reported crime in this Division.
- In 2001 thefts from vehicles accounted for 26.6% of the Divisions total reported crime, 1% less than in 2000.
- 38.7% of all thefts from vehicles reported to Dorset Police in 2001 occurred in the Bournemouth Division.
- British Crime Survey figures estimate that offences of thefts from vehicles may be as much as 100% under-reported.

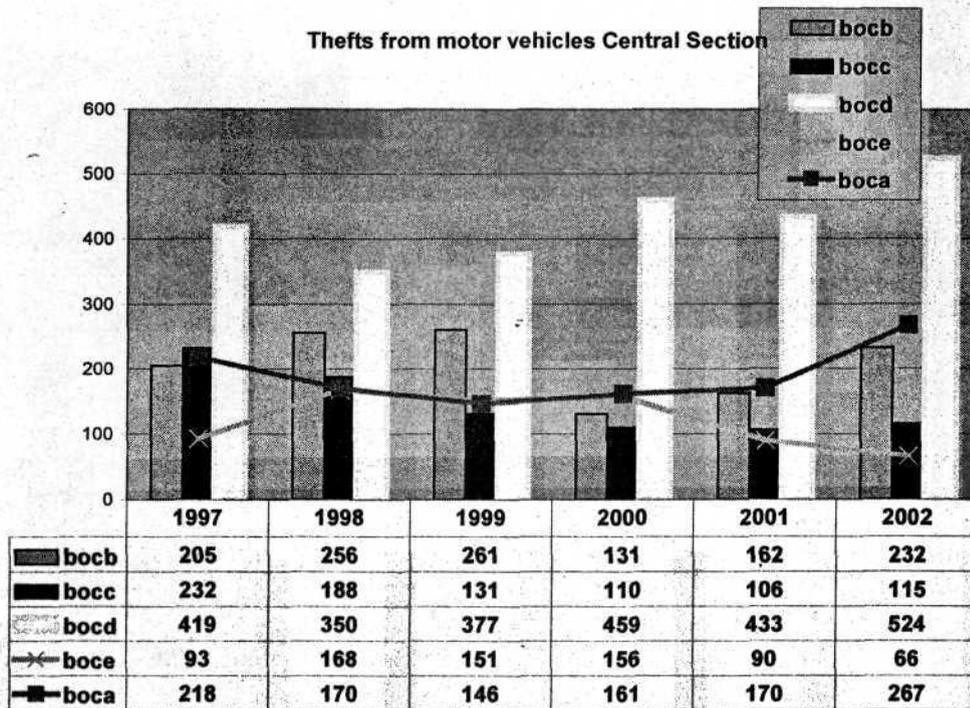
In the Central Section thefts from vehicle's account for between 15 & 18% of all crime, approximately 40% of that occurring in beat area BOCD. A fairly *accurate* rule of thumb is that thefts from vehicles account for about 75% of all vehicle crime and this figure tends to remain true over time.

This Division has been set a target to reduce vehicle crime by 5% in 2002/2003 in order to reach *an* overall target of reducing vehicle crime by 30% by the 31st of March 2004 from the level in 1998/1999.

- At the end of the financial year 1998/99 there had been a total of 4688 reports of vehicle crime
- A 30% reduction on this figure equates to a total of 3282 reports by 2003/2004
- At the end of the financial year 2001/2002 there had been a total of 4137 reports of vehicle crime.
- That equates to a reduction over 3 years of 11.75%
- We have 18 months in which to reduce vehicle crime by a further 28.25% *across* the Division
- However
 - > *After* the first 6 months of this financial year vehicle crime reports stand at 2119
 - > *Over* the same period in 2001/02 there had been 1832 reports
 - > More thefts from motor vehicles have occurred in the last 9 months in this division than in the first 9 months of any year since 1999 (but we are only down on 1999 figures by 4.5%)
 - > There is no reason to believe that vehicle crime figures have been noticeably affected by ethical recording practices taken on in April of this year.

With respect to the Central Section the below chart clarifies the problem areas for us and also indicates that for this section there is a long way to go to meet the targets of the Crime Reduction strategy.

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Since 1997 thefts from motor vehicles have reduced significantly in beat area BOCC only. Whilst they have reduced in BOCE it must be taken into account that the beat boundary itself has altered significantly in the last 2 years. Overall we have recorded more thefts from motor vehicles this year (to date) than in any year since 1996. * To reach the targets set by the Dorset Police Authority Plan, The Divisional Plan and the Bournemouth Partnership Plan vehicle crime now needs to be reduced by somewhere in the region of 70%

58% of vehicle crime occurring in BOCD this year has taken place in a public car park, of that (331 crimes) 62% has occurred in Council owned car parks and the remainder in the 3 privately owned public car parks in the town.

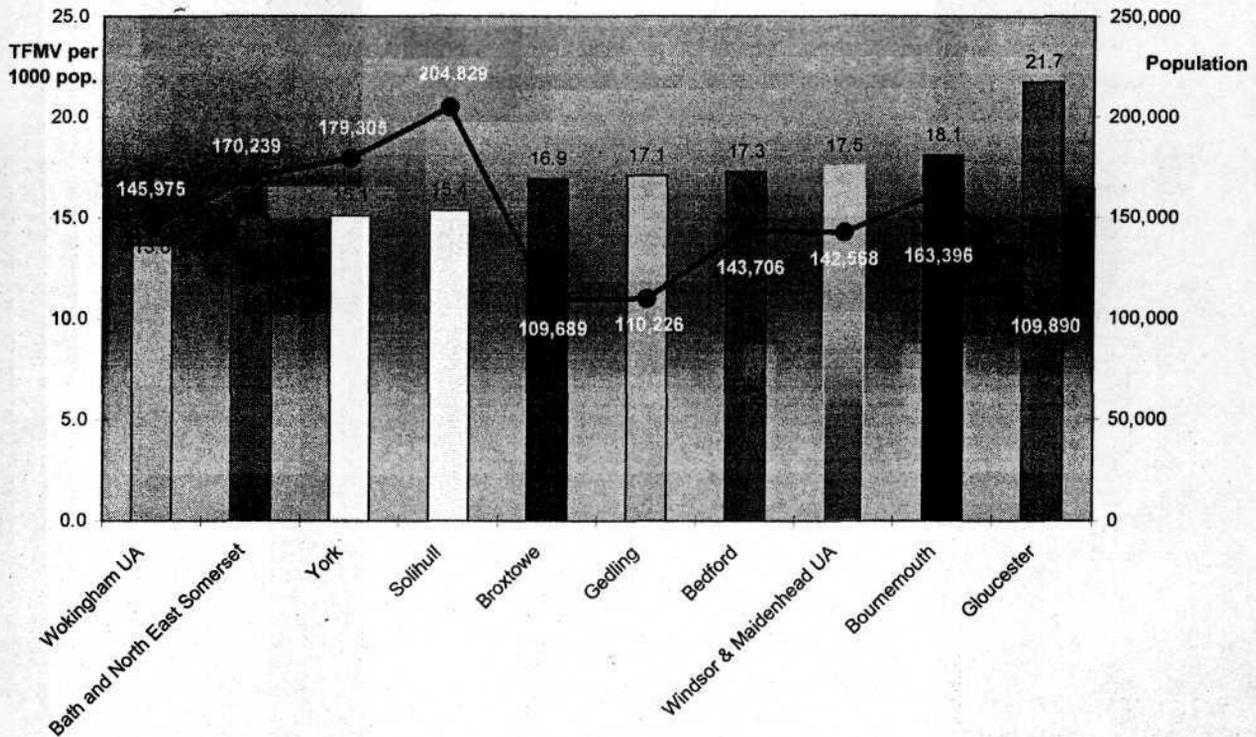
BCU's and CDRP's across the U.K. are grouped together in what is termed 'family groupings' of similar towns/areas. Bournemouth BCU & CDRP are in family group 8, together with Poole and Christchurch/Eastern Division. The national crime statistics for 2001/02 show that, per thousand of population, Gloucester is the only member of our family grouping with more thefts from motor vehicles than Bournemouth.⁵

Vehicle crime performance is measured by offences per thousand of population with our target being 12.8 for the Division. The 2001/02 figure was 18.1, currently (and this is only 8 months into the year) it is 17.7. In Bournemouth section it is somewhere in the region of 44 whilst in beat area BOCD it is currently about 155!

Figures for vehicle crime can be quoted in many different ways but the end result is quite simply that this type of crime is rising, and has been doing so for some time. As a Division, section and CDRP we are failing to reach the targets set, or indeed making any headway towards them.

⁵ <http://www.homeoffice.gov.uk/rds/pdfs2/hosb702chap7.xls>

CDRP's in family group 8 with highest tfmv per thousand population 2001/02



5. Violence

35.87% of violence in the County of Dorset is committed in the Bournemouth Division (2002 reported crime figures) of which 14.2% is committed within the Central Section. Over 60% of this violent crime is linked to alcohol

Per thousand of population the number of offences of violence in Dorset as a whole is 18.9 whilst in Central Section it is 38.3. However the population of Bournemouth town soars by the thousand every night of the week so this is perhaps not a good indicator of the level of violence experienced.

In April 2002 the Home Office counting rules for recording of crime changed significantly and this has had a profound effect on the level of recorded crimes of violence. Many incidents are now recorded as crimes that would not have been so recorded under the "old" counting rules. It is therefore very difficult to assess the level of violence in the County, Division or section at this time, as there are no truly comparable figures to research against.

2001/02 published crime figures recorded a 22.8% rise in violence over the previous year for the Bournemouth Division⁶, however even these figures are difficult to assess as forces and Divisions approached the recording of violence in different ways. Poole Division recorded a rise in violence of 61.9%!

⁶ <http://www.homeoffice.gov.uk/rds/pdfs2/hosb702chap7.xls>

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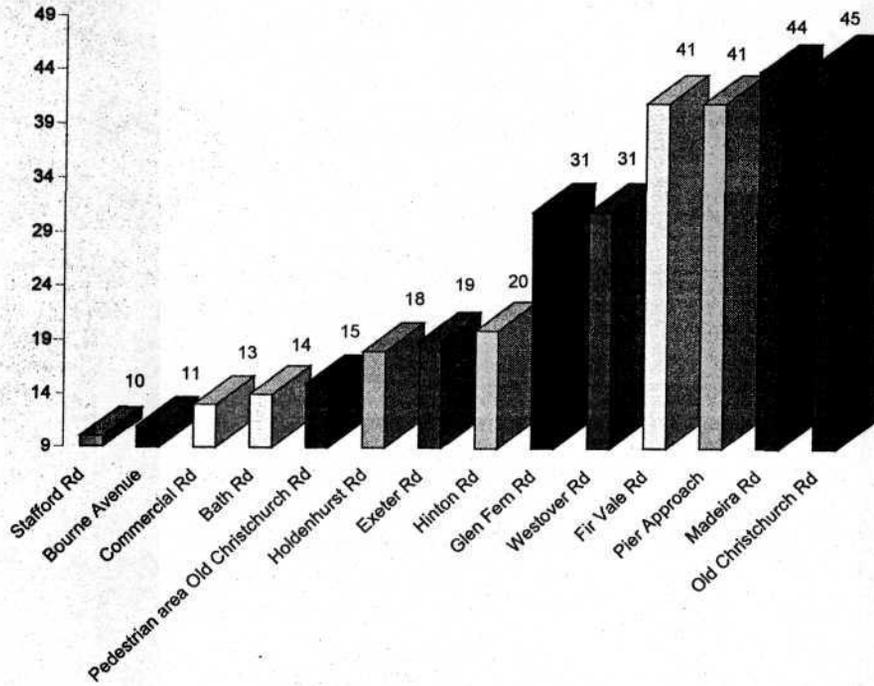
For the Central section the main backdrop against which we see and experience violence is night life in the town and the abundance of licensed premises. As stated earlier there is a potential influx into the town centre at night time of nearly 4 times the resident population. Having said that there is also a significant amount of violence during the daytime as well, a factor that should not be ignored just because we associate violence with night time and alcohol. In fact daytime violence has increased to a greater degree than night time violence.

The following charts and data were prepared earlier this year for the Licensing department and deal with violence, drunkenness and disorder/anti social behaviour. They make it quite clear where and when such offences and incidents are occurring within the section.

When and where does crime and disorder occur in *BOCD*? Not surprisingly it is found that only a few roads attract the majority of violent incidents, namely Fir Vale Road, Pier Approach, Old Christchurch Rd and Hinton Road with the majority taking place between midnight and 2am.

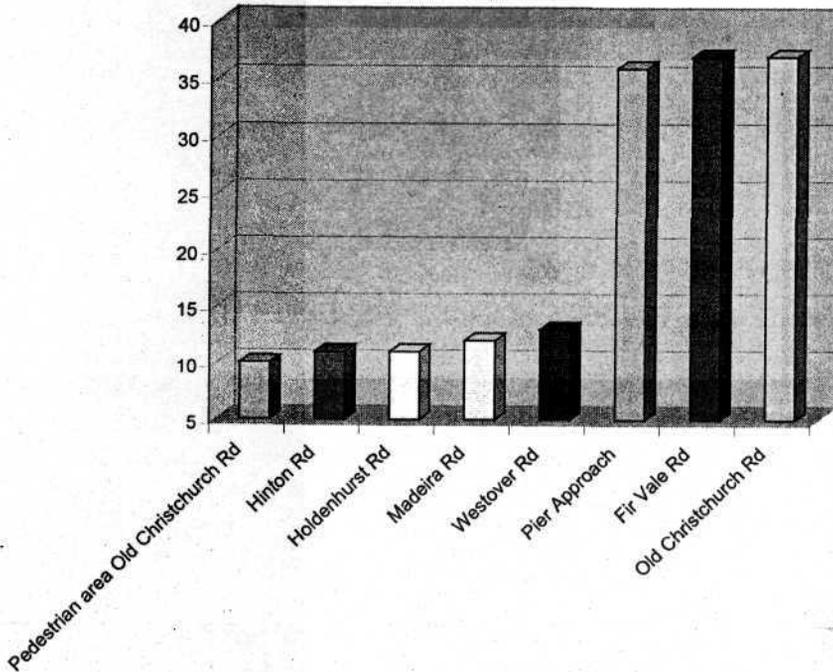
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Roads with over 9 Crimes (all types) recorded July, Aug, Sept 2002



Where does Violent Crime & Disorder Occur?

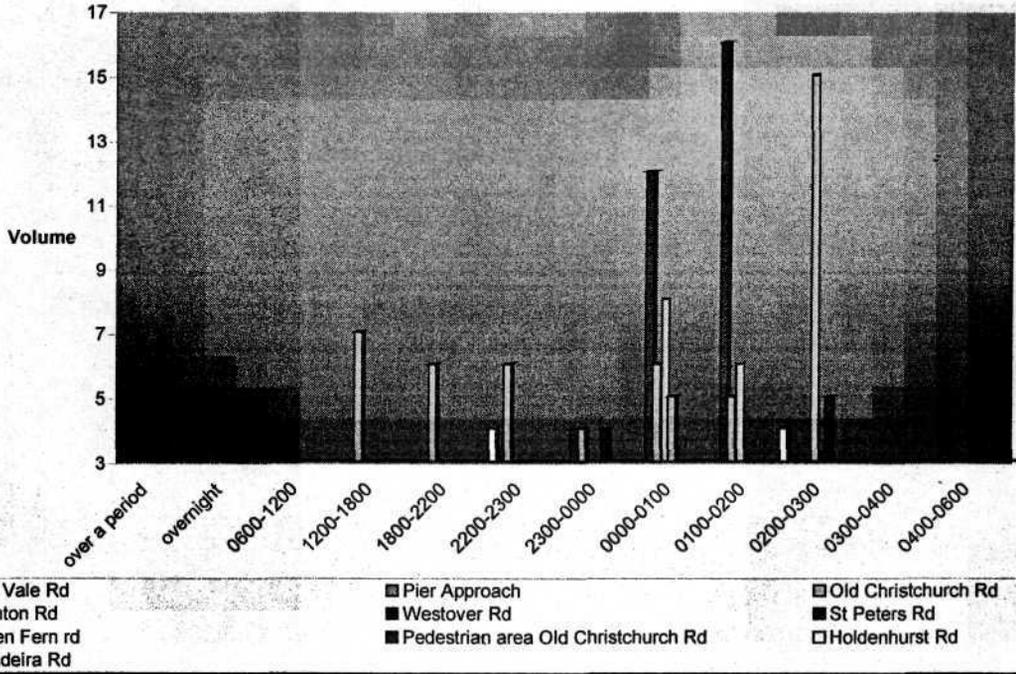
**Streets with an excess of 9 recorded crimes of Violence, Public Order, Robbery and Harassment.
1/7/02 - 1/10/02,**



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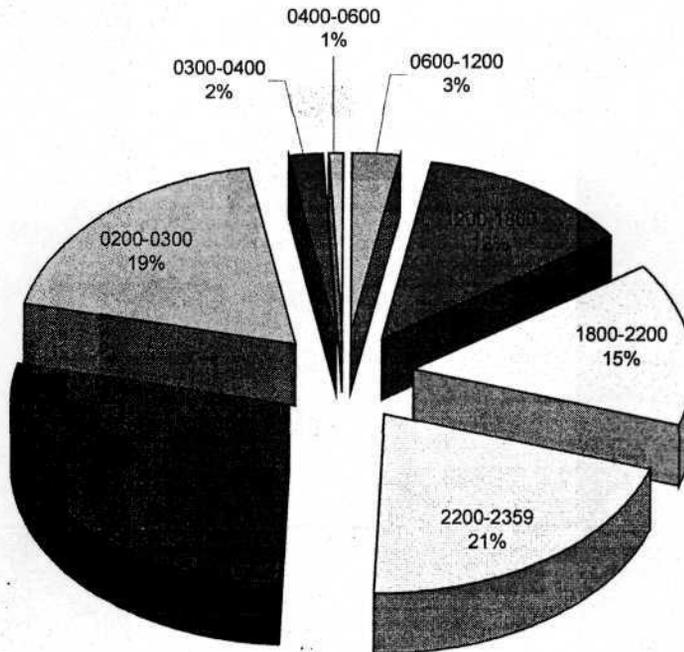
WHEN AND WHERE DO INCIDENTS OCCUR?

Incidents of Violence & Disorder (including drunkenness) reported to Police Control Room 1/7/02 - 01/10/02 requiring Police Response. Roads experiencing in excess of 3 incidents in any quoted time period



WHEN DO INCIDENTS OCCUR IN BOCD?

Incidents of Violence & Disorder (including drunkenness) reported to Police Control Room 1/7/02 - 01/10/02 requiring Police Response.



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7. Other Crime types

- 7.1 Bournemouth Town boasts 1 less shop than Boscombe but 46,897 square metres more shop floor space! (figures from 2000)
- 7.2 In 2000 the town had 342 retail outlets.
- 7.3 Being the shopping centre for the area it has this year attracted 638 recorded offences of theft by shoplifting, *an increase* of 102 offences over the same period (11 months) in 2001. The retail sector is also the main target for the unlawful use of cheques and credit cards. In the first 11 months of this year Dorset Police have recorded over 1,500 accounts that have been fraudulently used in retail premises in the Bournemouth Division. Data from arrest referrals and Drug treatment centres etc firmly establishes theft by shoplifting as the domain of the addicted *dass* A drug user. As a type of crime committed to fund class A drug addiction it is the most favoured source of unlawful income. Research into the disposal of stolen property has similarly shown that the *dass* A drug user is most frequently the first port of call for a thief wishing to dispose of stolen cheques and bank/credit cards⁷.

⁷ Handling stolen Goods and theft: A market reduction approach. H.O. research study 178

OPERATION GLOBE - ACTIONS AND RESULTS SHEET - MULTI AGENCY TASKING GROUP

<i>Action</i>	<i>Date</i>	<i>Information</i>	<i>To whom tasked</i>	<i>Result</i>
1	121202	Address inaccuracies in 2001 census with regard to ethnic minorities	Ch. Supt. Boulton	Strategic assessment of ethnic minorities underway Feb'03
2	121202	Westcliff & Town Centre areas not meeting crime targets – mean values to be revisited	DC Derek Johnson	Completed
3	121202	Town Centre car park crime – action plan required	Ch.Supt.Boulton	Completed through CSAG (Vehicle Crime)
4	121202	Produce Licensed Premises Intelligence package	DC Derek Johnson Pete Boucher	Meeting planned for 11042003
5	121202	Police presence to be in the Square at all times	Ch.Supt.Boulton Insp.Neil MacBean	Officers rostered for duty in the Town Centre 24/7
6	121202	Community Safety Initiative to be produced and displayed pre Christmas period	PC Jon Williams	Completed through CSAG's
7	121202	Joint enforcement with parking wardens and possible alterations to traffic flow	Insp.Neil MacBean	Joint patrols each Friday & Saturday evening from 4/4
8	241202	Deploy Operation Mantis staff to Globe	PS Chris Weeks	3 drug related arrests, 1 prison recall, 1 immigration arrest
9	020103	Street Traders – Council Departments seem reluctant to prosecute?	Insp.Neil MacBean	Protocol agreed, joint enforcement underway

10	020103	Improve safety and security measures of Town Centre car parks	Insp Neil MacBean	Ongoing through CSAG (Vehicle Crime)
11	020103	Report of drug dealing openly taking place outside Mandarin Restaurant, O.C.Rd	Insp.Neil MacBean	Entry made on OTA system; no further info.
12	080103	Several wanted persons known to reside at Grosvenor Court Hotel	PS Chris Weeks	6 persons arrested in planned operation
13	080103	Information drugs being used at F38 Hampshire Court, Bourne Ave (also source of ASB)	PS Chris Weeks	2 persons arrested for drug offences; ASBO proceedings
14	080103	High visibility policing Westbourne – complaints from local traders of lack of patrolling officers	PS Chris Weeks	Additional patrol officers allocated during cancelled training days
15	150103	Vagrancy problem in and around Lansdowne area	PS Chris Weeks	Multi agency forum set up by HBO – problem now much diminished
16	300103	Formulate crime reduction strategy to target flatlet properties in Old Christchurch Road between Lansdowne & Horseshoe Common	Zoe Brimmell PC Ian Curtis	Addressed through BRAG – analysis of crime locations & EHO liaison ongoing
17	300103	Survey of streetlighting for maintenance and effectiveness	Insp.Neil MacBean	Beat Officers tasked to address on their areas
18	300103	Survey streetlighting in Talbot Woods and report where vegetation requires maintenance	PC Dave Mann Roger Ball	With PC Dave Mann
19	300103	Regular patrols (incl. joint enforcement) of Central, Stakis and NCP Glen Fern Road car parks	Insp.Neil MacBean	Globe analysis to all Central officers, patrols undertaken
20	300103	Review of lighting, shrubbery & crime prevention message in Central car park	Roger Ball PC Jon Williams	Forms part of ongoing maintenance programme

21	300103	CCTV in Central car park, supplemented by use of CCTV vehicle	Roger Ball Insp.Neil MacBean	Additional camera being priced; see later actions
22	300103	Police patrol strategy to include high vis patrols at relevant times in roads highlighted by analysis as hotspots for violent crime	Insp.Neil MacBean Patrol Inspectors	OTA entry and copies of Globe analysis to officers / patrol Inspectors
23	300103	Research to be done to obtain the views of the 18 – 25 year old age group in relation to violent crime and how it is perceived	Zoe Brimmell	Focus group not viable – questionnaires to be used – ongoing
24	300103	Set up single point liaison between Police, Trading Standards & Customs & Excise for purposes of intelligence sharing on licensing matters	Insp.Neil MacBean	Completed
25	300103	Consider advice leaflet with addresses of help agencies to be given to offenders where victim does not wish to pursue or where caution given	PC Ian Curtis Zoe Brimmell	Leaflet prepared with 50 help lines – to be ratified before use
26	300103	Consider enforcement issues relating to Metro Food Bar, O.C. Rd.	Richard Black	
27	300103	Graffiti in subway at Madeira Road under Wessex Way	Insp.Neil MacBean	4 persons arrested 14 th Feb – bailed pending further enqs.
28	300103	Skateboarders still a problem in town centre	Insp.Neil MacBean	Central section officers tasked to 'move on'
29	300103	'Vagrants' accosting public and selling tissues, etc, believed stolen goods	Insp.Neil MacBean Zoe Brimmell	To be raised at Diverted Giving meeting Entry on +OTA
30	300103	Number of Big Issue sellers in town centre questioned – reduce number of pitches	Zoe Brimmell	8 winter & 10 summer pitches – unwilling to reduce number

31	300103	Consider the establishment of electronic help and advice points in town centre	Roger Ball	Discharged – dealt with under BV review of CCTV
32	300103	Consider CCTV issues in and around town centre as part of Council discussions following best value review report	Roger Ball	Discharged – dealt with under BV review of CCTV
33	270203	Carry out joint police / parking warden patrols on Saturday nights	Insp.Neil MacBean	Start Saturday 4 th April
34	270203	Ensure all interested parties re Grosvenor Court Hotel communicate effectively	Insp.Neil MacBean	Multi agency meeting set up (met 3 rd April)
35	270203	CCTV vehicle to be used in Central car park during Globe operations	Patrol Inspectors Bournemouth	Ongoing – Patrol Insps asked to utilise during Globe operations
36	270203	Local Authority currently reviewing byelaws – all to consider areas requiring cover	All	Skateboarders and loud music in cars suggested
37	270203	Investigate areas near town centre suited to skateboard facility (Cambridge & Braidley Rds suggested)	Brian Evans-Johnson	Report produced – prime seafront site to be considered
38	270203	Speak with 'Big Issue' manager regarding way some sellers are behaving towards the public	Zoe Brimmell	Done – spot checks by Big Issue management
39	270203	Explore possibility that Big Issue could be sold by key town centre retailers such as WH Smith, to reduce pitches	Marlene Baker	WH Smith, Debenhams & Cinemas interested – meeting with BI Director to progress
40	270203	Speak with Peter Hyde regarding Operation Globe update for Bournemouth Journal	Insp.Neil MacBean	Copy of Blueprint article forwarded for publication

41	270203	Ensure police patrol strategy includes high vis patrolling in hotspot roads indicated in tactical assessment	Insp.Neil MacBean	Patrol Inspectors informed. Assessment to all officers
42	270203	Conduct review of current alcohol related crime reduction strategies / tactics and ensure best practice adopted	DC Derek Johnson Insp.Neil MacBean	Ongoing – some best practice identified, recommendations in tactical assessment 27/3
43	270203	Form a Licensing Intelligence cell	Insp.Neil MacBean	Deal with under Police 'Op Globe' TCG meetings
44	270303	Arrange for more regular joint enforcement action in respect of town centre pedlars	Insp. Neil MacBean Richard Black	Ongoing
45	270303	Traffic light phasing Gervis Place / Westover Road to give priority to pedestrians – discourage 'boy racers' from 'doing the circuit'	Cllr. Bob Chapman	
46	270303	Drunks congregating at Dalkeith Steps / Arcade, possibly obtaining alcohol from 'Lidl'. Ensure staff & managers aware of responsibilities	Caroline Wateridge	Advisory letter written to Lidl but no firm evidence drink from there. Central officers tasked to deal with drunks & vagrants
47	270303	Named unlicensed individual selling Big Issue o/s Odeon, intimidating members of the public	Insp.Neil MacBean	Central section officers asked to pay attention
48	270303	Nuisance beggars in Westover Road	Insp.Neil MacBean	1. As above (beggars problem forms part of Op. Rattlesnake – robbery) 2. Diverted giving scheme to be progressed soonest

49	270303	Crime reduction poster campaign at Milburn Road car park, Westbourne (poss. displaced from town centre)	PC Ian Curtis	
50	270303	Crime reduction advice to Bus companies to counter thefts of takings from unattended buses	PC Ian Curtis	
51	270303	Consider longer term solutions to auto crime problem on area BOCA ('Talbot Woods') – 1. CCTV 2. short term parking restrictions in worst affected roads to encourage more 'traffic' 3. Leaflet campaign in 3 worst affected roads (as per tactical assessment) 4. Press release specifying worst roads	Insp.Neil MacBean Zoe Brimmell PC Ian Curtis Roger Ball	1. Discuss at BV CCTV strategy group, and use mobile CCTV 2. Dean Park Cres & Cavendish Place being considered for meters 3. Packs to be placed out 4. Politically sensitive until all other options tried
53	270303	Consider application to Council for road closure Fir Vale / St.Peters Roads on Friday & Saturday nights, as per tactical assessment	Insp.Neil MacBean	Letter written to Council outlining scheme and inviting consideration
54	270303	Better use of taxi ranks at night to ensure several pick up points to aid crowd dispersal – enquire as to licence conditions, seek views of drivers and give a users view of the current service and that desired	Zoe Brimmell Richard Black	
55	270303	Consider approach to local bus companies regarding late night town centre buses, carrying registered door staff for security		Already discussed at CSAG (town centre violence) – to be returned there as an agenda item

56	270303	Promote better use of Exclusion Orders against persons convicted of violence offences in Licenced premises	Insp.Neil MacBean	
57	270303	Liaise CJD, Courts & CPS regarding use of legislation against 'habitual drunkards'	PC Dawn Savage (Licensing)	Discharged as does not address problem; consider ASBO use instead
58	270303	CCTV improvements – funding available; explore possibility of HO match funding	CI Nick Hazelton	
59	020403	Developing trend in robberies involving the snatching of mobile phones from young people (from Divisional TCG)	Insp.Neil MacBean PS Chris Weeks	1. Desc. of offenders & offences sent to CCTV 2. Leaflet campaign etc in licensed premises w/end 4 & 5/4/03