Introduction

Corner Of Chaos Staff

• Chief Richard Biehl
• Lieutenant Larry Faulkner
• Officer William Parsons
• Officer Shawn Huey
• Sr. Business Analysis Joe Errett
• RTA Executive Director Mark Donaghy
Introduction

• State of Ohio
  • Located in Midwest
  • Known as the Buckeye State
• Home to:
  • Thomas Edison
  • Neil Armstrong
  • Ulysses S. Grant
Introduction

• Dayton, Ohio
  • Southwest edge of Ohio
  • 55.8 Square Miles
  • Economic hub of The Miami Valley
  • Known for Aerospace Technology
    • Wright Patterson Air Force Base
    • Air Force Museum
Introduction

- City of Dayton
  - Population 166,179
    - 53.3% White
    - 43.13% Black
    - 1.83% Other
  - Average household income $27,523
- Many Historical Figures
  - Wright Brothers
  - Paul Laurence Dunbar
Introduction

- Regional Transit Center
  - 11 Million Riders per year
  - Covers 275 Sq Miles
  - 38 Transportation routes
  - Used by over 800,000 juveniles per year
Scanning the Problem

PERMANENT

PREVALENT

PERSISTENT
Defining The Problem

Age Distribution of Offenders  2005 -2009
2009 RTA Dispatches
Hour of Day and Day of Week

Peak Time 3:00pm to 5:00pm
Defining The Problem

Targeted Crimes

• CCW / Weapons Offenses
• Disorderly Conduct
• Drug / Narcotic Offenses
• Assault Offenses
• Robbery
Defining The Problem
Targeted Crimes (less trespassing): 2007-2009

- 2007: 103
- 2008: 112
- 2009: 127
1. How do you feel about the police presence at the Transit Center?
   1  2  3  4  5
   (1=Not Helpful-5=Very Helpful)

2. What do you think is the biggest problem at the Transit Center?
   Youth, Criminal Element, Pan Handling, Drug use, other __________

3. How often do you ride RTA?
   Daily, Every other Day, 1 a week, 1 a month, other

4. How long do you spend at the Transit Center?
   1 hour or less, More than 1 hour, More than 4 hours.

5. Why do you spend that amount of time at the Transit Center?

6. How safe do you feel when you are at the Transit Center?
   1  2  3  4  5
   (1=Not Very Safe-5=Very Safe)

7. What do you think can be done to make the Transit Center a safer place?

8. How do you perceive the Youth at the Transit Center?
   1  2  3  4  5
   (1=Not an Issue-5=Major Problem)

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200 riders surveyed at random by transit ambassadors over 1 month period
Defining The Problem

Environmental issues
- General disorder
- Chronic congestion
Analysis Summary

Research identified

• Peak time frames
• Public relations concerns
• Age & frequency of offenders
• Environmental issues
Our Response

Create Partnerships
Our Training Response

- Personnel Training
- Tactical Communication for Ambassadors
- Collaborative relationship with officers

Helpful | Empathetic

Persuasive
Our Training Response

- Personnel Training
  - Sensitivity awareness for officers
  - Create positive interaction with RTA ridership
Our Enforcement Response
Operation Argus

- Comprehensive enforcement for problem offenders
  - Judges and Prosecutors
  - Probation and Patrol
- RTA security
Our Environmental Response
CPTED

Movement Predictors

Removal of Excuses
Our Environmental Response
CPTED

Increase Natural Surveillance

Activity Support
Our Environmental Response
CPTED

Improved Territoriality
Image Enhancement

After

After
Response Summary

• Created partnerships

• Provided training

• Targeted enforcement

• Environmental enhancements
Assessment
Assessment
Targeted Crimes (less trespassing): 2007-2010 projected

- 2007: 103
- 2008: 112
- 2009: 127
- 2010: 113
Assessment
Disturbances requiring multiple units
Estimated 2010 vs. 2009

- 2 OR MORE: -17%
- 3 OR MORE: -23%
- 4 OR MORE: -35%
How safe do you feel when you are at the Transit Center?

<table>
<thead>
<tr>
<th>Perception Level</th>
<th>Before</th>
<th>After</th>
</tr>
</thead>
<tbody>
<tr>
<td>no answer</td>
<td>1%</td>
<td></td>
</tr>
<tr>
<td>Not safe (1)</td>
<td>6%</td>
<td>4%</td>
</tr>
<tr>
<td>2</td>
<td>12%</td>
<td>5%</td>
</tr>
<tr>
<td>3</td>
<td>19%</td>
<td>25%</td>
</tr>
<tr>
<td>4</td>
<td>20%</td>
<td>23%</td>
</tr>
<tr>
<td>very safe (5)</td>
<td>43%</td>
<td>48%</td>
</tr>
</tbody>
</table>
How do you feel about the police presence at the Transit Center?

- **Before**
  - No answer: 1%
  - Not helpful (1): 6%
  - 2: 13%
  - 3: 15%
  - 4: 23%
- **After**
  - Very helpful (5): 64%

Choice counts:
- Very helpful (5): 42%
- Not helpful (1): 4
- No answer: 1
- Other: 0

Assessment 64%
Assessment Summary

• Created partnerships

• Re-engineered environment

• Trained officers and ambassadors

• Monitored problem offenders
Contact the staff

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THANK YOU