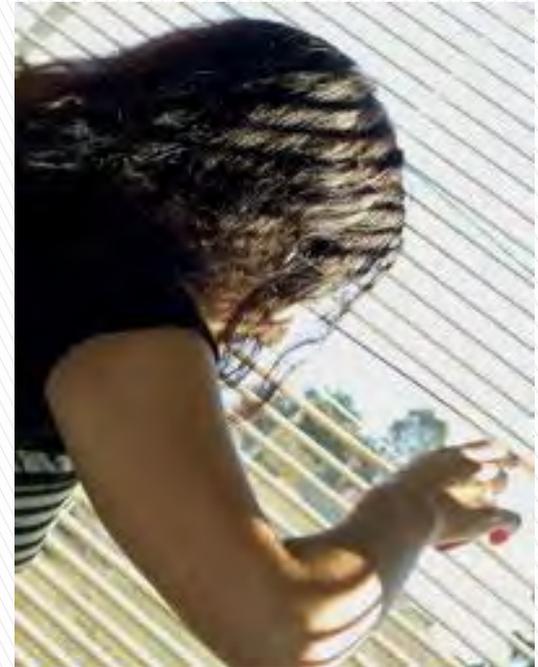


# Fear of Crime

Gary Cordner  
Kutztown University  
POP 2010

# One of the dimensions of police performance

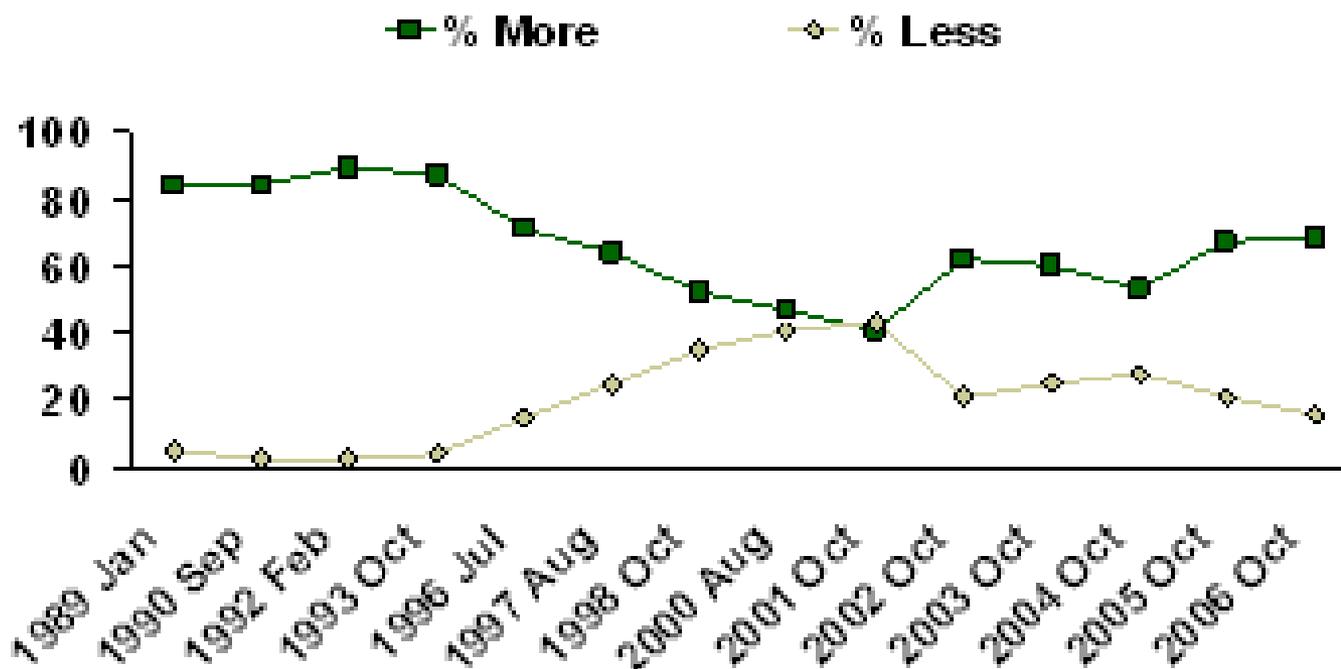
- ▶ Reduce crime
- ▶ Call offenders to account
- ▶ Reduce fear and enhance personal security
- ▶ Ensure civility in public spaces
- ▶ Quality services/customer satisfaction
- ▶ Use force and authority fairly ...
- ▶ Use financial resources fairly ...



Moore & Braga 2003

# Disconnect

*Is there more crime in the U.S. than there was a year ago, or less?*



# Politics

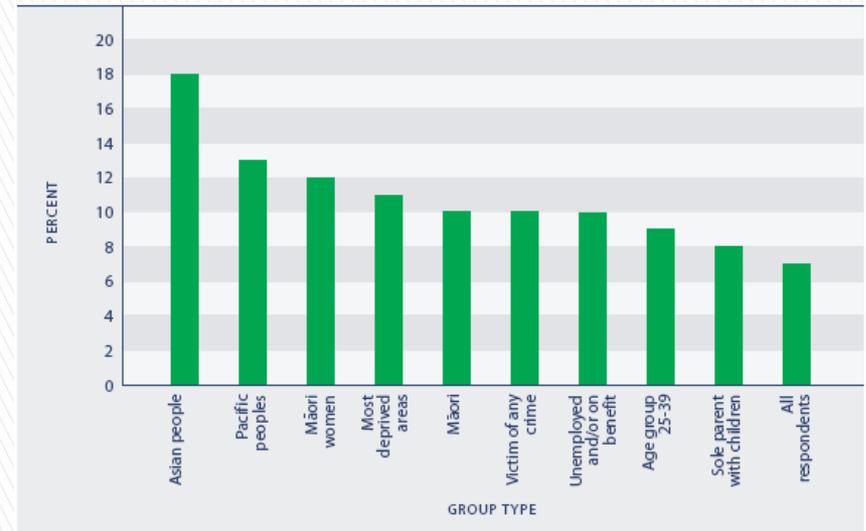
- ▶ “the FBI just released statistics showing that violent crime in Arizona fell nearly 14 percent in 2009, the largest drop of any state except South Dakota.”
- ▶ “Painting an ugly, dangerous picture of the place they represent was a gold mine for McCain, Brewer and many others.”
- ▶ “Be afraid. Be very afraid,” is this year's campaign motto.

E. Montini

AZ Republic 9/17/2010

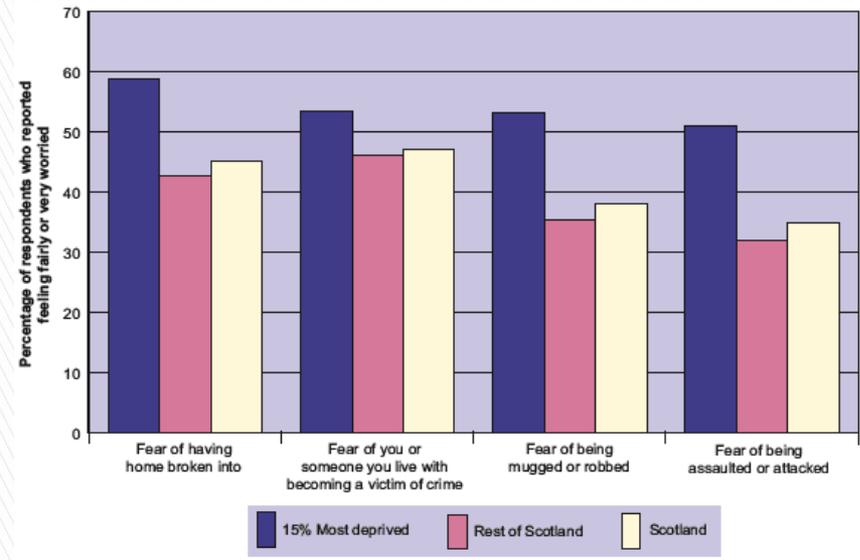
# Challenge

- ▶ No data
- ▶ Don't measure it
- ▶ Don't measure it systematically
- ▶ Don't measure it routinely
- ▶ Don't have standard measures



# Fear as a problem

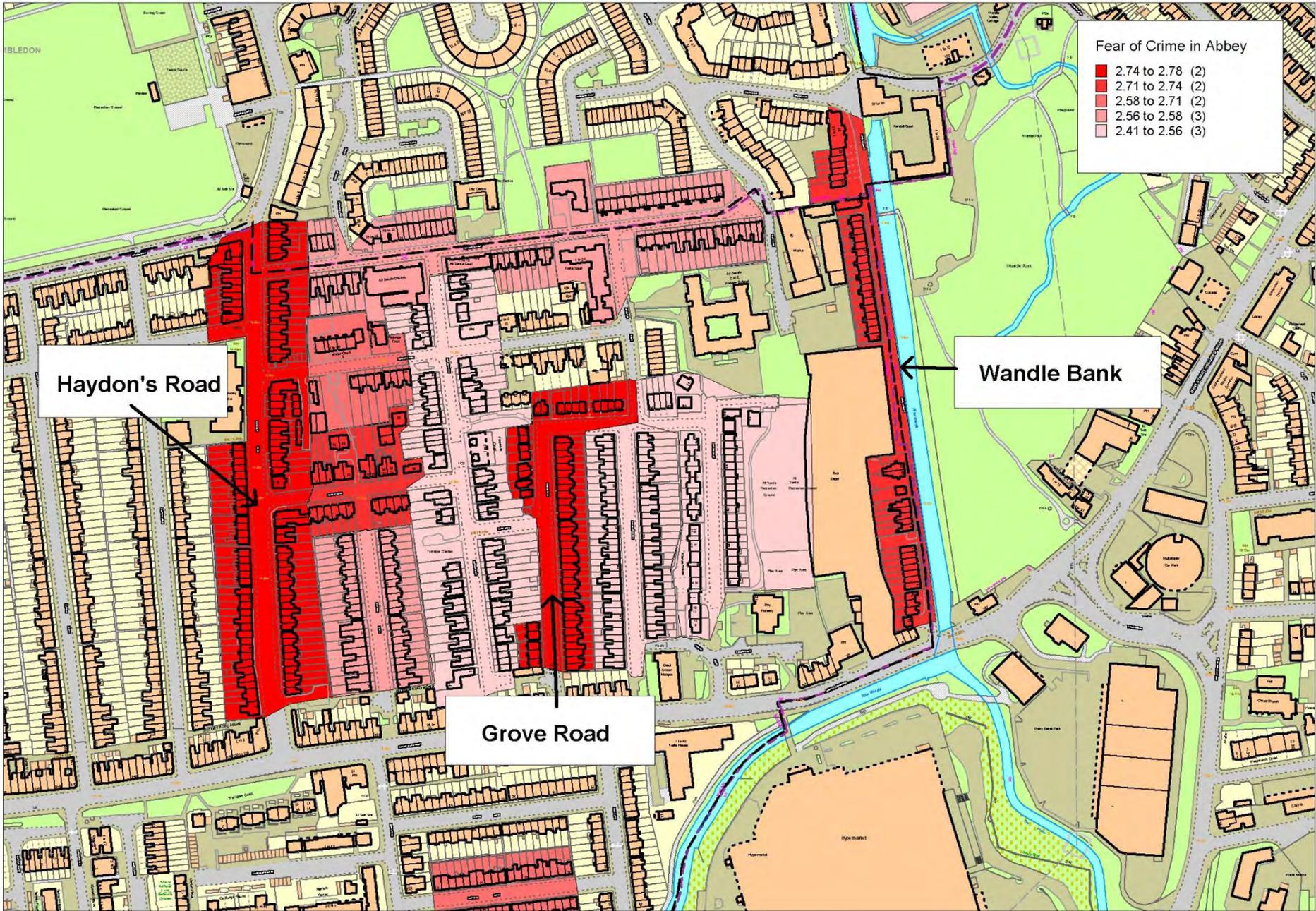
- ▶ Scan for it
- ▶ Analyze it
- ▶ Respond to it (with tailored responses)
- ▶ Assess the impact of responses that were implemented



# Scanning

- ▶ Is fear a problem?
- ▶ Is it a growing problem?
- ▶ Where is it a problem?
- ▶ Who is it a problem for?





# Analysis

- ▶ Why is it a problem?
- ▶ What is causing the problem?



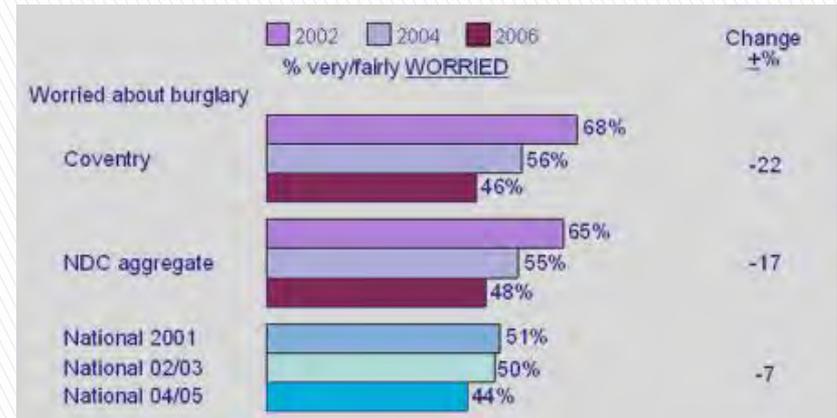
# Scanning & analysis tools

- ▶ Community surveys
- ▶ Community meetings
- ▶ Key individuals
- ▶ Environmental audits
- ▶ Routine contacts
- ▶ Social media



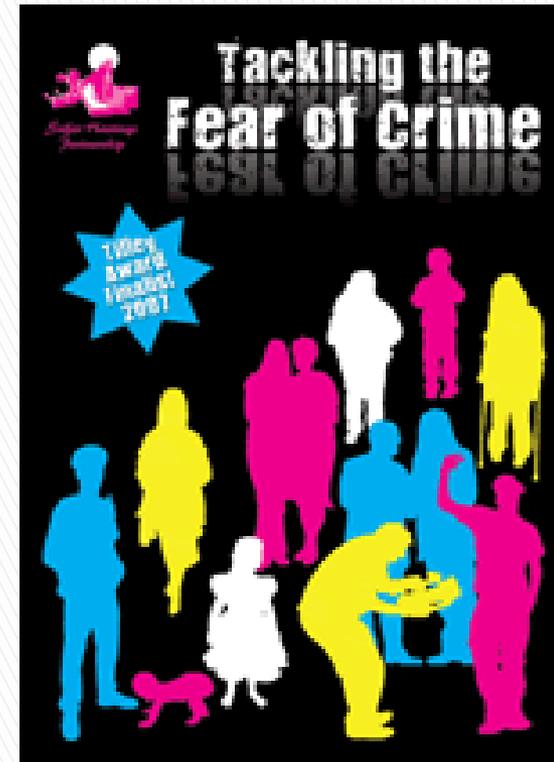
# Diagnostic surveys

- ▶ What makes me afraid around here is ...
- ▶ My biggest worry about crime is ...
- ▶ I often avoid going out at night ...
- ▶ I worry about the safety of my children ...



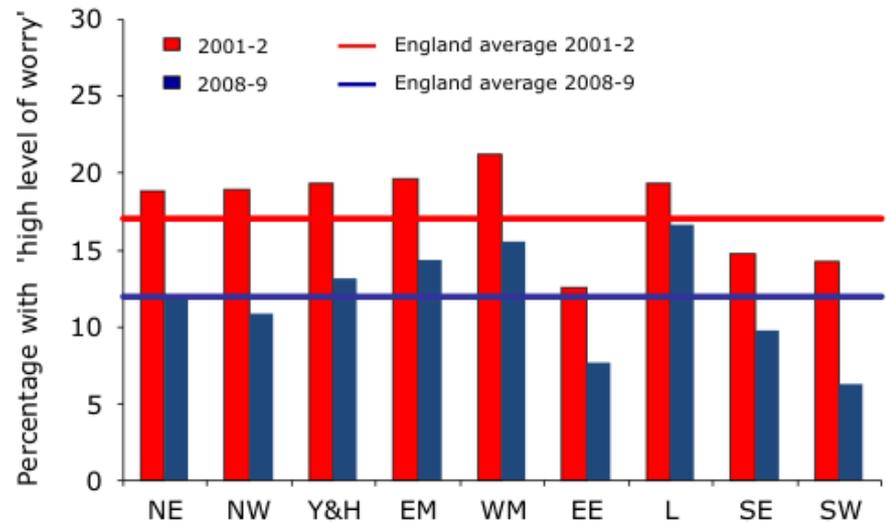
# Tailored responses

- ▶ Personalized policing
- ▶ Community engagement
- ▶ Environmental design
- ▶ Problem solving
- ▶ Direct feedback
- ▶ Strategic communication



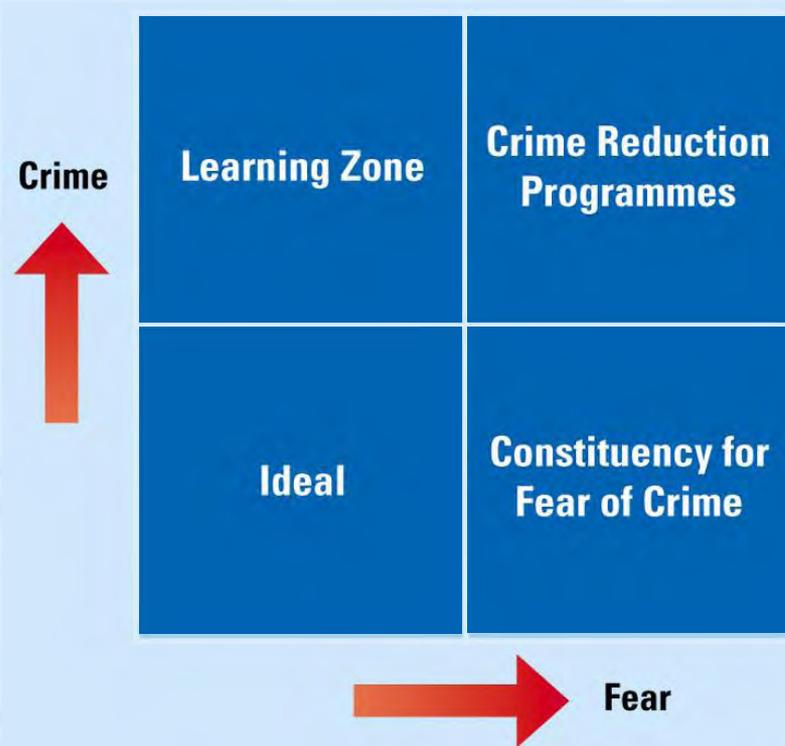
# Assessment

- ▶ Before & after
- ▶ Multi-measures
- ▶ Multi-methods



# The Fear of Crime Matrix

---



Reducing Fear of Crime  
*Strategies for Police*

