Community Mediations

The Key to Heaven’s Glorious Embassy
Welcome to HGE
A church you can call HOME
Our Mission
To provide outstanding Police Services, in partnership with the community, to maintain a safe environment that contributes to the quality of life.

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Welcome to HGE
A church you can call HOME

Heaven’s Glorious Embassy
The Situation
Sunday, May 20, 2012 via Hand Delivery

To Pastors John and Ibi Omewah
Heaven's Glorious Embassy
3800 East Parker Road
Plano, TX 75074

Dear Pastors:

We are your neighbors. We would like to approach you in a spirit of friendship. We thank you and the members of your church for being quiet this past Friday night. We would like to ask your cooperation in keeping our neighborhood peaceful and happy.

As your church has grown, your services have understandably become larger and louder. Your church borders a quiet residential neighborhood, and you may not realize the amount of consternation that you have caused with loud noises and lights coming from your property on Friday nights, especially first Fridays, and particularly the first two Fridays in May. The Plano noise ordinance does not allow this. You have, on many occasions, greatly disturbed several of our families. We have struggled with how to approach you about this.

We offer this in the spirit of Matthew 18:15 and I Corinthians 13:1.

We would greatly appreciate more nights like this past Friday night.

Thank you, and God bless.

[Signatures]

[Handwritten names]
THE PREDICAMENT

The First Amendment
Congress shall make no law respecting an establishment of religion, or prohibiting the free exercise thereof; or abridging the freedom of speech, or of the press; or the right of the people peaceably to assemble, and to petition the Government for a redress of grievances.
RMS did not support history

Incidents not reported to pd

One Primary Resident

Core Group Identified

Most of HOA not effected
On Friday, 12/06/2013, the services were cancelled due to inclement weather.

On Thursday, 10/03/13, Officer Glenn and I organized a meeting between representatives of Heaven's Glorious Embassy Church and residents of the Stoney Hollow Subdivision at Oakpoint Recreation Center at 1100 Hours. Sergeant Gerg was also in attendance to observe. During the meeting the following goals were formed by both parties:

1. To have a sound engineer access the roof of the church and determine if this is where the issue is with the sound carrying away from the building into the neighborhood.

2. Representatives were appointed by each side to contact each other in the event the music is too loud, not the police.

3. The neighborhood would be patient next week during the church’s Shiloh Celebration when services would be held on everyday.

Unfortunately, The Sheahan’s, who attended the meeting and agreed on the above goals listed, contacted the police department and reported a noise complaint at approximately 2230 hours that evening, File #13-180771. I was contacted by Officer Moses at the request of the church and he let me take over the investigation.

I revealed that a band from out of state involved in the Shiloh celebration arrived late and requested a sound check in the church. The band was not aware of the agreement made earlier and played music louder than usual. The Sheahan’s assumed this action was retaliation and called 911. The church advised it was a misunderstanding and apologized. I will continue to monitor this issue.

Between 09/30 and 10/02 there were 3 calls for service from the Stoney Hollow Subdivision reporting loud music coming from the church as late as 0300 hours. The church’s website has stated there will be a revival with events on every day next week. I have arranged a meeting between the Pastor and the three residents who live directly behind the church. Officer Glenn and I will mediate between the two parties in an attempt to come to a resolution to this problem.
Voluntary Statement Continued

Name of person making statement: Bobbi
Driver's License Number: 0990708

Tonight the loud several pauses, 9pm

More than a year childiren and I to the church, be considerate and quiet. The 5-approximate family, whose 7-church, moved the wife (Denise)

got to citing the ongoing breeching coming from us told me that the house to get
from Heavens A copy of the letter I know that tried to get

I am very reluctant to complain about a neighbor but I do not know what else to do. This problem has been going on for years. Some months it is more distressing and some months it is less, but we just want to be left alone to enjoy our home in peace.

end 10:00pm
Loud Music past 10:00 pm

City Ordinance / State Law

Desire to work together

Left Night Revivals

Loud Music / Thin Walls

Desire to work together

Needs of Neighborhood

Needs of Church

Must Remain Impartial

Desire to work together
Loud Music past 10:00 pm

Right to Peace

Neighborhood

City Ordinance / State Law

Desire to work together

Loud Music / Thin Walls

Desire to work together

Church

Needs of Neighborhood

Needs of Church

Must Remain Impartial

Desire to work together

Police

Analysis
Neighbors
- Agreed to not call before 10pm
- Agreed to call POP Officers rather than 911
- Agreed to give church 3 months to make physical changes

Church
- Agreed to soundproof the walls of the worship center
- Agreed to turn down music by 10pm
- Agreed to self-police and have people in lot to listen for noise

Police
- Worked with patrol to be patient with both sides.
- POP Officers on-site for Friday Night Revivals
- Monitored music with decimal meters.
Neighbors
- Agreed to not call before 10pm
- Agreed to call POP Officers rather than 911
- Agreed to give church 3 months to make physical changes

Church
- Agreed to soundproof the walls of the worship center
- Agreed to turn down music by 10pm
- Agreed to self-police, will have people in lot to listen for noise

Police
- Worked with patrol to be patient with in side church
- POP Officers on-site Friday Night Revivals
- Monitored music with meters, did not exceed levels
MEDIATION SESSION
MEDIATION SESSION

- Responsibility transferred to church and neighborhood
- BATNA WATNA
- Representatives from neighborhood and church selected

BREAKTHROUGH
SECONDARY RESPONSE
Both Sides Win

- Soundproofing Roof Worked!
- Complaints Stopped
- Church Continues to worship as they wish
- Neighbors Quality of Life Improved
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• (972) 816-8331

Officer Richard Glenn
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• (972) 816-8249

Sergeant Wes Gerig
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