

Community Mediations

The Key to Heaven's Glorious Embassy



Welcome to
HGE
A church you can call
HOME





Plano

City of Excellence





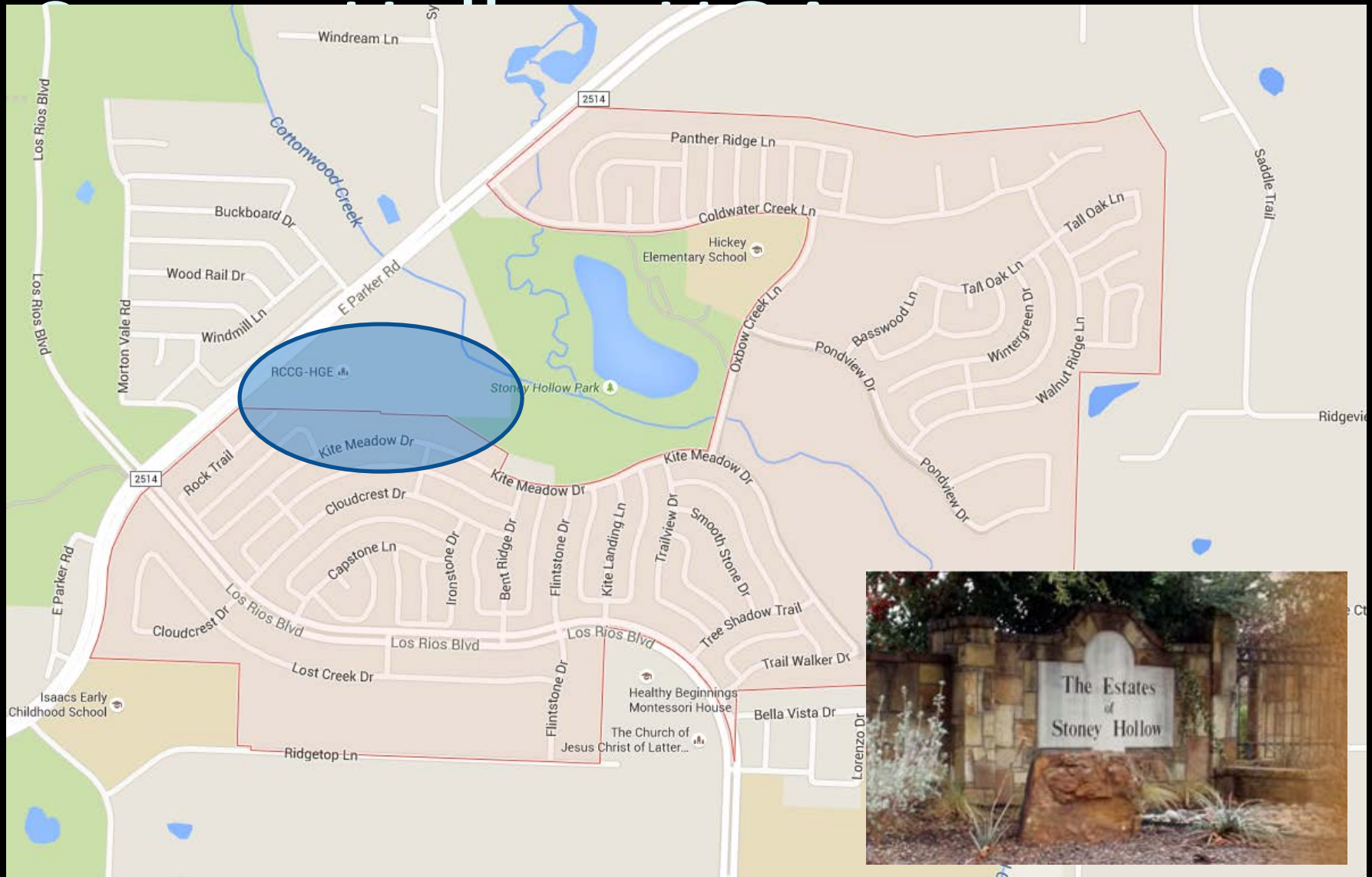
OUR MISSION

TO PROVIDE OUTSTANDING POLICE SERVICES,
IN PARTNERSHIP WITH THE COMMUNITY,
TO MAINTAIN A SAFE ENVIRONMENT THAT
CONTRIBUTES TO THE QUALITY OF LIFE.



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**Heaven's Glorious
Embassy**





The Situation



Sunday, May 20, 2012 via Hand Delivery

To Pastors John and Ibi Omewah
Heaven's Glorious Embassy
3800 East Parker Road
Plano, TX 75074

Dear Pastors:

We are your neighbors. We would like to approach you in a spirit of friendship. We thank you and the members of your church for being quiet this past Friday night. We would like to ask your cooperation in keeping our neighborhood peaceful and happy.

As your church has grown, your services have understandably become larger and louder. Your church borders a quiet residential neighborhood, and you may not realize the amount of consternation that you have caused with loud noises and lights coming from your property on Friday nights, especially first Fridays, and particularly the first two Fridays in May. The Plano noise ordinance does not allow this. You have, on many occasions, greatly disturbed several of our families. We have struggled with how to approach you about this.

We offer this in the spirit of Matthew 18:15 and I Corinthians 13:1.

We would greatly appreciate more nights like this past Friday night.

Thank you, and God bless.

Ben Sheahan *[Signature]*
Darin *[Signature]* Shelby York

Dorise Hamilton
Pastor *[Signature]* Hamilton
Fr. Dr. Chris Shaughey
Doug & Grace LeBlanc
Joel & Rose Lee
Mara York

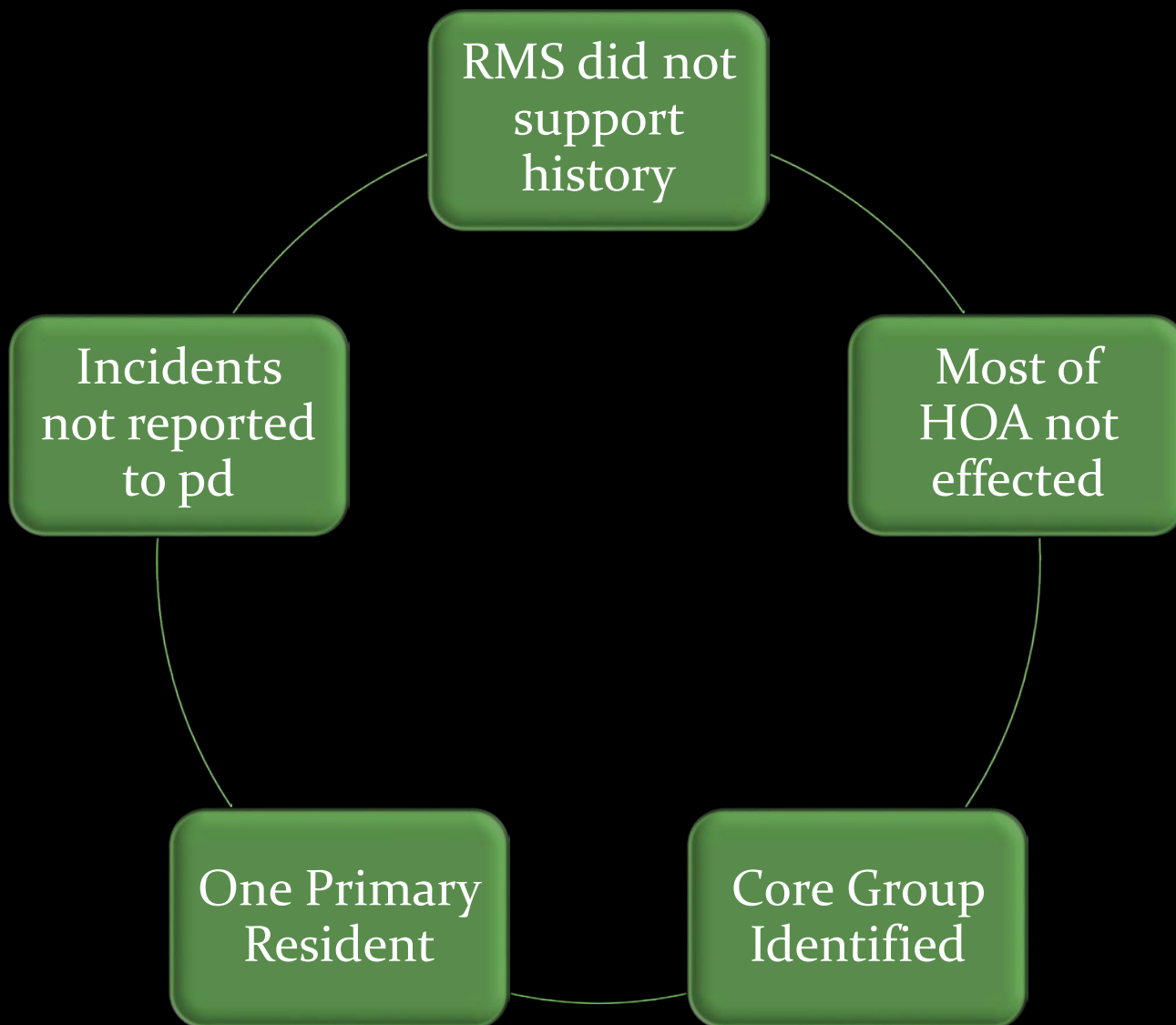
THE PREDICAMENT



The First Amendment

Congress shall make no law respecting an establishment of religion, or prohibiting the free exercise thereof; or abridging the freedom of speech, or of the press; or the right of the people peaceably to assemble, and to petition the Government for a redress of grievances.

SCANNING



POP Projects: Heaven's Glorious Embassy Church

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Project Title	Heaven's Glorious Embassy Church
Last Entry	12/6/2013
Updates	<p>Mica Lunt (2/1/2015 19:46): Kanvin Ravin (12/6/2013 14:56): On Friday, 12/06/2013, the services were cancelled due to inclement weather.</p> <p>Kanvin Ravin (10/4/2013 20:20): On Thursday, 10/03/13, Officer Glenn and I organized a meeting between representatives of Heaven's Glorious Embassy Church and residents of the Stoney Hollow Subdivision at Oakpoint Recreation Center at 1100 Hours. Sergeant Gerig was also in attendance to observe. During the meeting the following goals were formed by both parties:</p> <ol style="list-style-type: none"> 1. To have a sound engineer access the roof of the church and determine if this is where the issue is with the sound carrying away from the building into the neighborhood. 2. Representatives were appointed by each side to contact each other in the event the music is too loud, not the police. 3. The neighborhood would be patient next week during the church's Shiloh Celebration when services would be held on everyday. <p>Unfortunately, The Sheahan's, who attended the meeting and agreed on the above goals listed, contacted the police department and reported a noise complaint at approximately 2230 hours that evening, File #13-180771. I was contacted by Officer Moses at the request of the church and he let me take over the investigation.</p> <p>I revealed that a band from out of state involved in the Shiloh celebration arrived late and requested a sound check in the church. The band was not aware of the agreement made earlier and played music louder than usual. The Sheahan's assumed this action was retaliation and called 911. The church advised it was a misunderstanding and apologized. I will continue to monitor this issue.</p> <p>Kanvin Ravin (10/3/2013 8:30): Between 09/30 and 10/02 there were 3 calls for service from the Stoney Hollow Subdivision reporting loud music coming from the church as late as 0300 hours. The church's website has stated there will be a revival with events on every day next week. I have arranged a meeting between the Pastor and the three residents who live directly behind the church. Officer Glenn and I will mediate between the two parties in an attempt to come to a resolution to this problem.</p> <p>Kanvin Ravin (9/18/2013 8:27): On Friday, September 6th, I monitored activity at the church until 0000 hours. I did not hear any music coming during that time. Max Sheahan sent</p>

My name is Bobbie
 am not under arrest or
3949 Kite
 (Street Address)

My occupation is he

My home phone number

My cellular phone number

I am voluntarily making
 a Police Officer for the

this evening
 amplified
 behind
 Glorious
 and me
 windows
 child
 of the
 my room
 awoken
 been go
 particula
 sound

I have read each page of
 any, bear my initials, and
 This statement was cor

Witness: K.P.

Volunta

Name of person making statement: Bobbie

Driver's License Number: 0990708

Tonight, the loud
 several pauses,
 pm.

more than a y
 children and I
 to the church,
 be considerate
 and quiet. the
 approximately
 family, whose
 church, moved
 the wife (Denise)
 gone to City Hall
 ongoing breaches
 coming from the
 told me that
 the house to go
 from Heavens
 A copy of the l
 I know that
 tried to get
 our need for
 2012. I had
 Reverend Clint

Voluntary Statement Continued

Name of person making statement: _____ Incident Number: 13-122788

Driver's License Number: _____ Driver's License State: _____

couple doors down from me. He told me
 that he had met with the pastor of
 Heavens' Glorious Embassy to share his
 concerns about noise and to ask for
 peace and quiet.

Our next door neighbor, Rose Kuo ^{aka}
~~aka~~ told me last year that when the
 noise from the church gets to be too
 much, she goes to sleep on the first-
 story living room couch on the opposite
 side of the house from the church.

I am very reluctant to complain
 about a neighbor but I do not know
 what else to do. This problem has
 been going on for years. Some months,
~~other~~ it is more distressing and some
 months it is less, but we just want
 to be left alone to enjoy our home
 in peace.

end ~~add: Steve~~

ANALYSIS

Loud Music past
10:00 pm

Right to Peace

Neighborhood

City Ordinance /
State Law

Desire to work
together

Late Night Revivals

Right to Celebrate

Church

Loud Music /
Thin Walls

Desire to work
together

Needs of
Neighborhood

Needs of Church

Police

Must Remain
Impartial

Desire to work
together

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RESPONSE

Neighbors

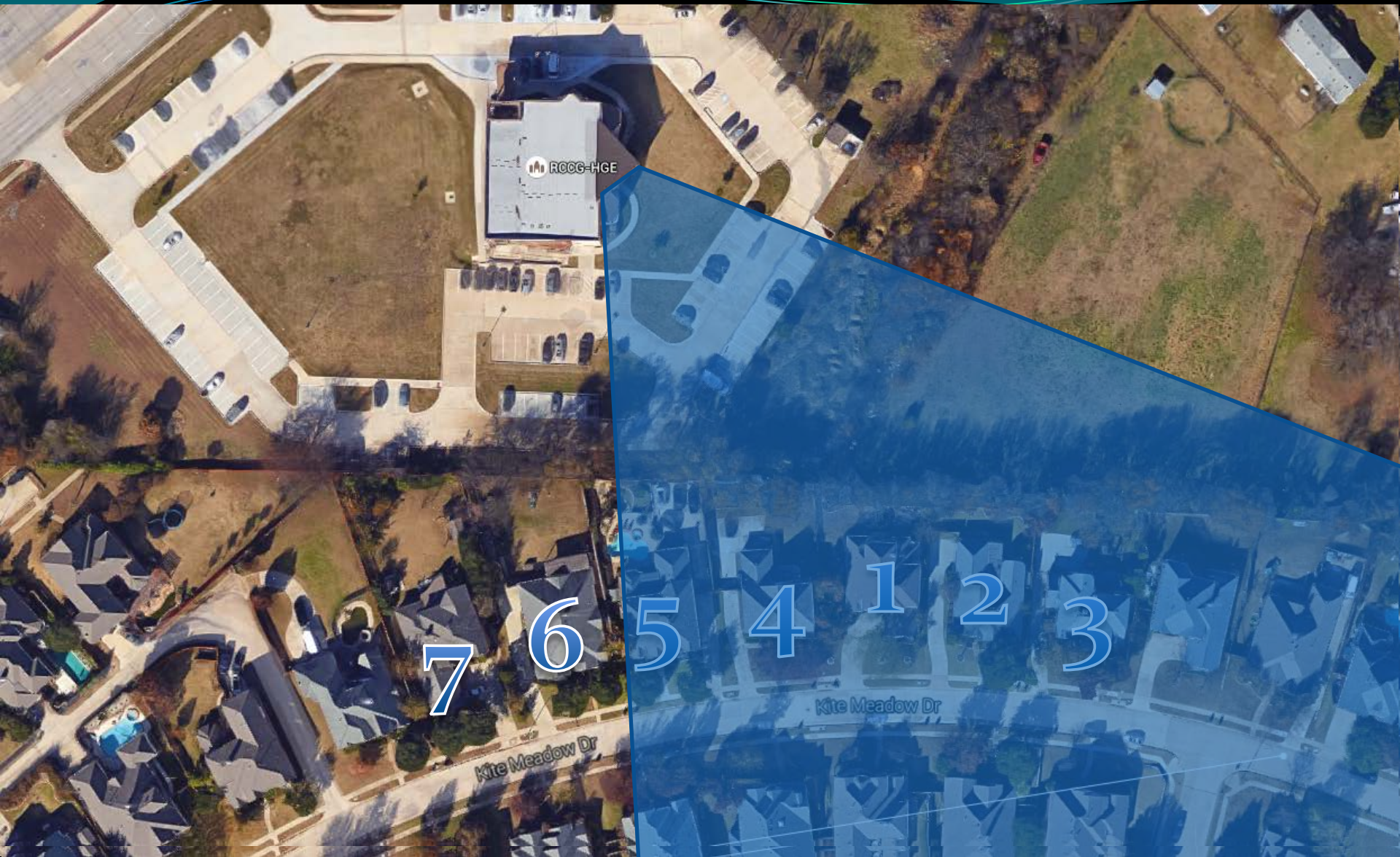
- Agreed to not call before 10pm
- Agreed to call POP Officers rather than 911
- Agreed to give church 3 months to make physical changes

Church

- Agreed to soundproof the walls of the worship center
- Agreed to turn down music by 10pm
- Agreed to self-police and have people in lot to listen for noise

Police

- Worked with patrol to be patient with both sides.
- POP Officers on-site for Friday Night Revivals
- Monitored music with decimal meters.



A semi-circular room with walls covered in dark, vertically-ribbed acoustic panels. The floor is covered in a grey carpet. The ceiling is dark and appears to be made of a heavy material, possibly a tarp or a large sheet, hanging from a metal frame. The room is empty, and the lighting is even.

Acoustic Panels

RESPONSE

Neighbors

Church

Police

- Agreed not to go on the roof
- Agreed to call POP Officers rather than on 911
- Agreed to give March 3 months to make physical changes

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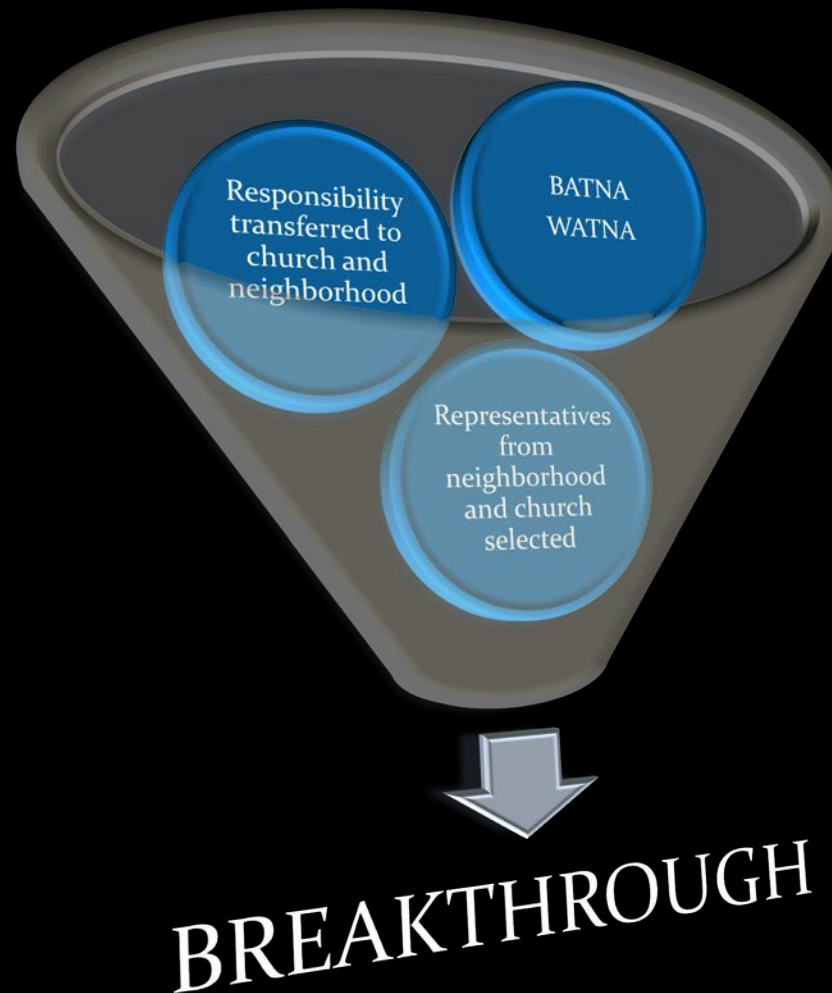
- Worked with patrol to be patient with the side
- POP Officers on site Friday Night to evaluate
- Monitored music with decibel meter

RESPONSE 2.0

MEDIATION SESSION



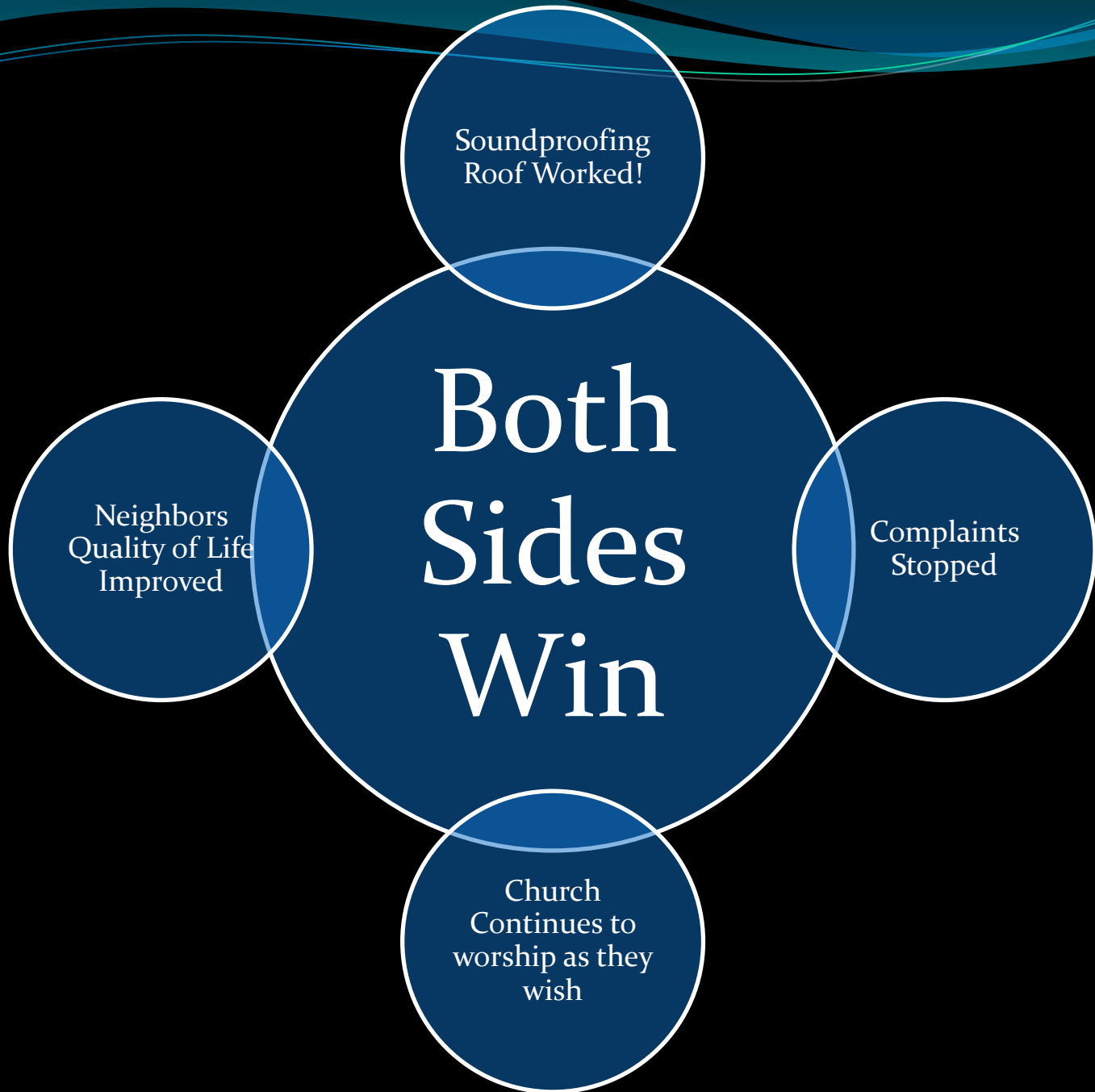
MEDIATION SESSION



SECONDARY RESPONSE



ASSESSMENT



LESSONS LEARNED

GIVE
EVERYONE
A VOICE

GIVE THE
PROCESS A
CHANCE

DON'T BE
AFRAID TO
FAIL

DON'T
OVERTHINK
IT

CONTACT INFORMATION



Officer
Kanvin Ravin

- kanvinr@plano.gov
- (972) 816-8331

Officer
Richard
Glenn

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- (972) 816-8249

Sergeant Wes
Gerig

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- (469) 261-0452